



中国光大集团
CHINA EVERBRIGHT GROUP



ESG | 2022

REPORT

**Environmental, Social and
Governance Report**

China Everbright Group Ltd.



Embrace the Brightness,
Triumph in Everlasting Success

CONTENTS

About the Report 02

About Us 04

2022 Spotlights 06

Honors and Awards 06

CSR Feature 2022 08

Drawing Strength from the Guiding Principles to Empower Development 08

Adding Luster to Beijing 2022 Winter Olympics and Aspiring Glorious Dreams 10

GOVERNANCE

Making Concerted Efforts to Improve Quality and Efficiency 14

Assuming Responsibility to Serve National Strategies 18

Supporting Rural Vitalization 23

Empowering the Financial Sector with Technology 26

Comprehensively Deepening Reform with Practical Actions 28

SOCIETY

Offering Considerate Services to Customers 32

Enhancing Employee Well-Being Through Joint Efforts 37

Striving for Win-Win Cooperation and a Better Market Environment 42

Pooling Strength to Contribute to Social Welfare 44

ENVIRONMENT

Striving for China's 30·60 Decarbonization Goal with Enterprise and Fortitude 48

Pressing Ahead with Green Finance 49

Promoting the Development of the Environmental Industry with Sheer Endeavor 51

Building a Green Homeland Through Hard Work and Innovation 54

ESG Performance

Governance Performance 56

Social Performance 58

Environmental Performance 60

Outlook 2023 61

GRI Standard Index 63

Progress Towards UN SDGs 64

Feedback Form 65



About the Report

Dear readers,

We are honored to present you *China Everbright Group's ESG Report 2022*. Based on the principles of objectivity, normativity, transparency and comprehensiveness, this report systematically discloses China Everbright Group's philosophy, actions, typical practices, and performance in fulfilling its economic, social, and environmental responsibilities in 2022. It is available in both Chinese and English. In case of any discrepancy, the Chinese version shall prevail.

Reporting Period

The report covers the period from January 1 to December 31, 2022. To guarantee the consistency and comparability, some contents of the report may go beyond the aforementioned timeframe.

Release Cycle

It is an annual report which is generally released in the second quarter of the following year.

Reference

For better presentation and readability, China Everbright Group and its subsidiaries are also referred to as "Everbright Group", "Everbright", "the Group" or "we" in this report. Please refer to pages 61-62 for abbreviations of the subsidiaries.

Preparation Basis

- UN 2030 Agenda for Sustainable Development
- GSSB: GRI Standards
- Guidance on Social Responsibility Reporting (GB/T 36001-2015)
- Guidelines on Corporate Social Responsibility Reporting for Chinese Enterprises (CASS-ESG5.0)
- SEHK: ESG Reporting Guide

Data Declaration

The financial data in this report are extracted from the financial statement prepared in accordance with the Accounting Standards for Business Enterprises of the People's Republic of China for the year 2022, which was independently audited by Ernst & Young Hua Ming LLP (special general partnership). Other data are derived from the Group's internal documents and information statistics system. All monetary amounts mentioned in this report are denominated in RMB unless otherwise specified.

Access to the Report

The report is available in both printed and electronic versions. You may download the electronic report from our website at <http://www.ebchina.com>.

For any questions regarding the report, please send an email to CSR@bj.ebchina.com or call us at +86-10-63639940.

About Us

Company Profile

On August 18, 1983, China Everbright Group was founded and officially opened for business in Hong Kong. Since then, the Group has embarked on a groundbreaking journey as a gateway for China's reform and opening-up. On December 8, 2014, with the approval of the State Council, Everbright Group was restructured into a joint-stock company. Since 2015, the Group has made it on the Fortune Global 500 list for eight consecutive years.



Currently, Everbright Group has steadily expanded its total assets, performed stably in business operations, gradually improved its management, and increased its contributions to society. The Group now has a number of listed subsidiaries, such as Everbright Bank, Everbright Securities, Everbright Limited, Everbright Environment, CYTS, and Cachet. Both the financial and industrial sectors of the Group have seen steady improvements in business performance. Our financial subsidiaries have traced back to their fundamental purpose, and made continuous progress in their operational quality while vigorously serving the real economy; our industrial subsidiaries have stayed focused on their primary responsibilities and core businesses, and greatly enhanced their ability to improve the people's well-being. By the end of 2022, Everbright Group's total assets reached RMB 6,968.092 billion, operating income stood at RMB 242.846 billion, and pre-provision operating profit (PPOP) registered at RMB 113.016 billion.

▼
RMB **6,968.092** billion
Total assets

▼
RMB **242.846** billion
Operating income

▼
RMB **113.016** billion
PPOP

▼
Everbright Group was ranked **298**th
in the TopBrand Global 500 of 2022

Corporate Strategy

Everbright Group resolutely takes its political and people-oriented nature as the fundamental purpose and goal for strategic planning, and adheres to the principle of "highlighting the Party leadership, and taking a people-centered approach; highlighting the responsibilities of a central SOE, and assuming political responsibility; highlighting Chinese characteristics, and following the path of financial holding." We are committed to strictly aligning our business operations with the needs of the nation and the aspirations of the people, and to serving national major strategies as well as economic and social development, thereby providing strong support for the realization of Chinese modernization.

Oriented towards its distinctive positioning of "finance + industry," Everbright Group has gained strategic advantages in "wealth management + services for the people." Committed to "strengthening financial services, optimizing the industrial sector, and consolidating our presence in Hong Kong," we strive to become a world-class financial holding group with excellent products and brand image, leading innovation capabilities, modern corporate governance, and Chinese characteristics. In the financial sector, we focus on key areas such as banking, securities, insurance, and asset management. We strive to enhance our comprehensive advantages in offering financial services, accelerate the transformation of our financial development model, and establish synergistic advantages at the strategic, business, and product levels. This will enable us to fully release the value of our full license in finance, and continuously improve the quality and efficiency of our business operations. In the industrial sector, we focus on key areas such as environmental protection, tourism, healthcare and property asset management. We concentrate on leveraging our strengths in industrial-finance cooperation to continuously optimize our business models and accelerate strategic restructuring and professional integration. We also strive to develop strategic features of services aimed at improving the people's wellbeing, and enhance Everbright Group's service system for the people. In the Hong Kong market, we strive to consolidate our advantageous ties between the SAR and the mainland, and improve our local services. At the same time, we have leveraged the role of Hong Kong as an international financial center to pinpoint our role in national strategies such as the BRI and the development of the Greater Bay Area, therefore better serving those strategies and creating greater value.



Highlighting the Party leadership, and taking a people-centered approach



Being a responsible and politically-reliable central SOE



Emerging as a financial holding company with Chinese characteristics

2022 Spotlights

Honors and Awards

Everbright Group

Huapu Award - A Powerful Industry Leader at the 16th China Brand Festival in 2022

Everbright Bank

Listed on the Hang Seng (China A) Corporate Sustainability Benchmark Index (HSCASUSB) for the 4th consecutive year

Everbright Securities

Best Service Agency in SSE STAR Market in 2022 from the *Caijing Magazine* and SMDC

Sun Life Everbright Life

TOP 5 Insurance Fund LPs in China from China Bridge

Everbright AMC

Second prize in the 2022 "An Extraordinary Decade, Finance for the People" national essay contest held by the Research Association of Ideological and Political Work of China Financial Institutions

Everbright Trust

Outstanding Wealth Management Award at the 2022 JRJ "Navigating China" Annual Conference

Everbright Hong Kong

Environmental Health and Safety Award from the Green Council, Hong Kong, for the 2nd consecutive year

Everbright Limited

"Caring Company" award from the Hong Kong Council of Social Service for 12 years running

Everbright Environment

Listed on the Dow Jones Sustainability Index (DJSI) for the 7th consecutive year

Everbright Industrial

Third Prize for Progress in Science and Technology from China Association of Urban Environmental Sanitation

CYTS

Top 20 China Tourism Group from the Ministry of Culture and Tourism

Cachet

Entering the "List of Top 10 Pharmaceutical Commercial Listed Companies in China" by ASKCI

Everbright Technology

Top 10 Fintech Innovation Award from the *Chinese Banker magazine*

Everbright Jin'ou AMC

China Local AMC Outstanding Contribution Award at the 7th China Local AMC Forum

2022 AWARDS



Drawing Strength from the Guiding Principles to Empower Development

In 2022, the 20th CPC National Congress was successfully convened, marking a milestone in the political affairs of the Party and the country. Everbright Group meticulously studied and implemented the guiding principles of the 20th CPC National Congress, and transformed the major strategies and plans made by the Congress into concrete actions to promote high-quality corporate development.

Everbright Group earnestly studied, publicized, and implemented the guiding principles of the 20th CPC National Congress, and took it as its primary political task. For example, we organized themed study and systematic training programs and guided employees to grasp the important speeches made by General Secretary Xi Jinping, sparking a wave of studying, publicizing, and implementing the guiding principles throughout the Group.



Studying, publicizing, and implementing the guiding principles of the 20th CPC National Congress, is the primary political task for the entire Party and the whole country in both at the current stage and in the years to come.

—Speech by General Secretary Xi Jinping at the first collective study of the Political Bureau of the 20th CPC Central Committee on October 25, 2022

Formulating meticulous plans

We strengthened organizational leadership, and coordinated various tasks in accordance with the unified planning of the CPC Central Committee. In line with the principle of leading by example, we earnestly grasped the new ideas, new judgments, new plans, and new requirements proposed by the 20th CPC National Congress.

Mastering scientific methods

Applying the combination of history and reality, theory and practice, and international and domestic imperatives, we focused on both the overall situation and key points, and thoroughly studied the practical requirements of the 20th CPC National Congress.

Taking reality into account

We fully benchmarked against the objectives and tasks set at the 20th CPC National Congress, put forward specific opinions and suggestions for implementation, and made every effort to seize new opportunities in the new era to promote high-quality development.



Everbright Group held a conference on studying and implementing the guiding principles of the 20th CPC National Congress and on reviewing quarterly work



Party Secretary Wang Jiang gave Party lectures during the training program on studying and implementing the guiding principles of the 20th CPC National Congress



Everbright Technology



Everbright Jin'ou AMC



Everbright Bank



Sun Life Everbright Life



Everbright Health



Everbright Securities



Everbright AMC



Cachet



Youth Travel Group



Everbright Trust



CYTS



Everbright Hong Kong



Everbright Limited

We studied and implemented the guiding principles of the 20th CPC National Congress through activities such as making the learning of Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, Xi's important speeches and the Party Constitution and major policies top of the agenda of Party meetings at all levels (hereinafter referred to as the "top-of-the-agenda" mechanism), launching study sessions and seminars by the central group for theoretical learning, and giving lectures by members of the Party Committee.



Everbright Environmental

We launched training programs by secretaries of Party branches, offering training courses on the "guiding principles of the 20th CPC National Congress" and "exercising full and strict Party self-governance" and "building primary-level Party organizations."

We visited the exhibition on the theme of "Forging Ahead in the New Era," where we learned the historic achievements and changes in the cause of the Party and the country in the first decade of the new era, and drew wisdom and strength for making progress.

We updated our study and implementation of the guiding principles of the 20th CPC National Congress and typical cases worth learning on the Party-Masses e-Home as well as the official website and official Weibo account of the Group.



Adding Luster to Beijing 2022 Winter Olympics and Aspiring Glorious Dreams

The 24th Winter Olympic Games held in Beijing (Beijing 2022 Winter Olympics) is a major event for China to show its national image and invigorate the spirit of the nation. By giving full play to its strengths, Everbright Group contributed to the success of Beijing 2022 Winter Olympics with excellent services. The effort was epitome of Everbright's spirit and showed the Group's great sense of responsibility as a central SOE.

Ensuing stable supply for Beijing 2022 Winter Olympics

In 2022, in order to ensure the success of Beijing 2022 Winter Olympics, the Ministry of Foreign Affairs put forward an urgent request for the requisition of the Dongjiao Minxiang Hotel to accommodate about 200 members of foreign political delegations.

Upon the requisition, Everbright Group immediately undertook the related tasks. We collaborated with our subsidiaries to quickly formulate and implement plans. Through orderly deployment, we ensured that all residences were prepared on schedule.

Under the guidance of the Party Committee of Everbright Group, Youth Travel Group fully communicated with the contractor, vacated 709 m² of its office space and 216 hotel rooms in two days, and ensured that the hotel was put into closed-off operation on schedule. During this period, Youth Travel Group sent 11 capable employees to take charge of daily reception, catering preparation, environmental disinfection, sanitation and safety inspection, and equipment maintenance in the hotel.



The reception of Dongjiao Minxiang Hotel

Providing heartwarming services for Beijing 2022 Winter Olympics

To ensure high-quality services such as guest reception, venue operation, and garbage disposal for Beijing 2022 Winter Olympics, Everbright Group channeled its internal resources and utilized exclusive business strengths to coordinate CYTS and other subsidiaries for the best possible outcome.

Case

Bravolinks provided warm services for Beijing 2022 Winter Olympics

Bravolinks Integrated Marketing Co., Ltd. offered customer services for worldwide partners of the Olympics and official partners of the Winter Olympics. More than 60 employees of the company provided over ten kinds of services, such as official rights consultation, ticket planning, personnel training, public welfare activities, on-site execution, and online technical support.



The service team of Bravolinks for Beijing 2022 Winter Olympics

Case

CYTS (Beijing) Sports and Culture Company Limited provided heartwarming services for Beijing 2022 Winter Olympics

CYTS (Beijing) Sports and Culture Company Limited undertook the reception of important figures at the National Ski Jumping Center and the operation of venues in the Zhangjiakou Competition Zone. The service team completed all reception tasks infallibly, with each member working for more than 13 hours per day and the cumulative service time per capita exceeding 200 hours.



The service team of CYTS at Beijing 2022 Winter Olympics

01

GOVERNANCE

Everbright Group gives top priority to high-quality development under the overall leadership of the Party, and continues to exercise full and rigorous Party self-governance. Committed to improving quality and performance, we enhance governance effectiveness by improving the governance system, and prioritize internal control and compliance management to forestall and defuse financial risks. Staying true to the Party's founding mission and supporting national strategies, we serve the real economy while supporting rural vitalization and promoting common prosperity. With a keen focus on innovation and digital empowerment, we accelerate our efforts to go digital. Through steady reform, efficient coordination, and unwavering determination, we work comprehensively to become a world-class financial holding group with Chinese characteristics.

Accelerating the efforts to foster a new development pattern and pursue high-quality development

—Report to the 20th CPC National Congress



Contribution to SDGs

<p>1 NO POVERTY</p>	<p>2 ZERO HUNGER</p>	<p>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p>	<p>10 REDUCED INEQUALITIES</p>
<p>16 PEACE, JUSTICE AND STRONG INSTITUTIONS</p>	<p>17 PARTNERSHIPS FOR THE GOALS</p>		

Breaking new ground

In 2022, Everbright Group increased the total amount of investment and financing for the real economy by over RMB **1** trillion, with the existing scale exceeding RMB **6** trillion

o RMB **26.18** million

Non-for-profit assistance funds introduced

o RMB **8.43** billion

Investment in scientific research



Making Concerted Efforts to Improve Quality and Efficiency

Everbright Group was dedicated to applying the new development philosophy on all fronts while reinforcing its "root" and "soul." We maintained a clear awareness of our political responsibility and mission, and unswervingly followed the path of financial development with Chinese characteristics.



Upholding the guiding role of Party building

We integrated institutional construction into all aspects of Party building under the overall leadership of the Party. While improving the competence of officials and standardizing primary-level Party organizations, we resolutely tightened discipline, fought corruption, and exercised full and strict Party self-governance according to high standards.



Party members and employees of Everbright Limited in Beijing visited the Museum of the Communist Party of China



Everbright Securities held a Party Committee meeting



Secretary Wang Jiang inspected the progress of primary-level Party building in Wuhan

Improving systems and mechanisms

We optimized the comprehensive evaluation mechanism for Party building, and improved the evaluation mechanism for the primary responsibility of exercising full and strict Party self-governance as well as the mechanism for carrying out regular warning education. We also established and improved the mechanism for upgrading the management of newly established Party organizations, the dynamic tracking management mechanism for Party branches, and the regular supervision and guidance mechanism. These efforts have enabled us to comprehensively enhance quality and performance.

Working ceaselessly to enforce Party discipline and fight corruption

The Group made integrated efforts to see that officials do not have the opportunity, desire, or audacity to engage in corruption, and seriously investigated and dealt with violations of regulations and discipline as well as serious work-related crimes to create a rigorous atmosphere of exercising full and strict Party self-governance. Meanwhile, we established prevention and control mechanisms targeting key areas and critical positions, carried out comprehensive risk assessment and special rectification, and held meetings to deter all members from violating rules and regulations or committing corruption. We also reported cases of regulatory and disciplinary violations and fostered a culture of greater awareness among all personnel to abide by discipline and law.

Improving Party conduct

We made consistent efforts to tackle pointless formalities, bureaucratism, hedonism, and extravagance, and launched a campaign against violations of the central Party leadership's eight-point decision on improving conduct. Meanwhile, we conducted compliance investigations into the expenditure of enterprises under our direct administration, as well as the performance and treatment of their top management. Additionally, we improved the procedures for expense approval and reimbursement to enhance the influence of the efforts to improve Party conduct.

Strengthening a high-quality workforce

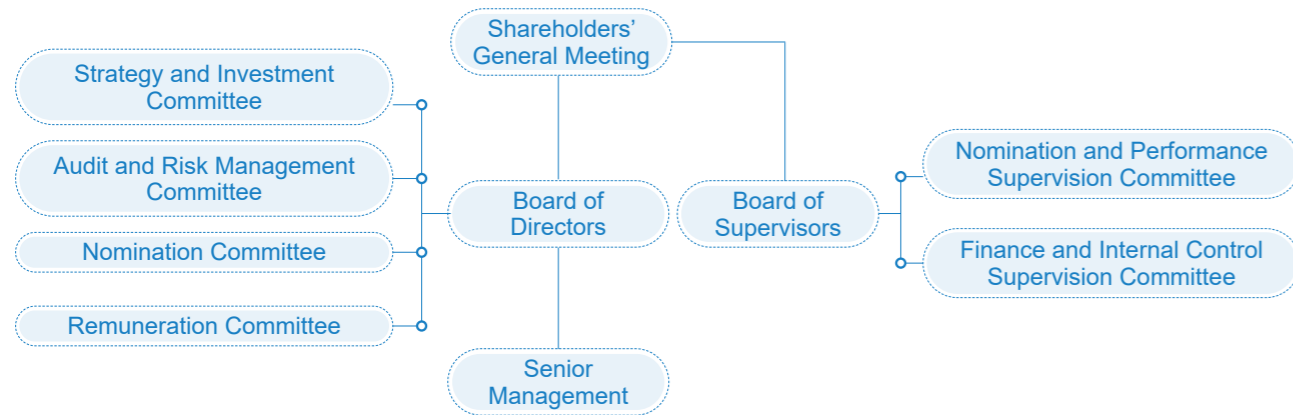
We made systematic plans for personnel management and strengthened assessment on their political integrity. At the same time, we standardized and strengthened control over the official appointment process, and formulated measures for supervision, inspection, and accountability. We also established a market-based mechanism for attracting, recruiting, motivating, and dismissing personnel.

Building up the strength of primary-level organizations

We reinforced the unified, full-process control over the standardized evaluation of Party branches to consolidate their foundation. Meanwhile, we kept working to improve lax Party organizations at the primary level and standardize their setup. We consolidated the training of reserve forces for the Party, and organized demonstration training classes to improve the competence of Party members and secretaries of the Group's primary-level Party branches.

Improving corporate governance

We firmly upheld the major political principle of the Party's leadership over SOEs, and were committed to advancing SOE reform towards the goal of establishing a modern enterprise system. We followed the overall leadership of the Party in all aspects of corporate governance. To continuously modernize the Group's governance system and enhance its governance capabilities, we improved the decision-making mechanism for major issues, and revised documents such as the *Party Committee Work Rules*, the *Party Committee's List of Matters Concerning Major Decision-making, Appointment and Dismissal of Important Officials, Planning of Major Projects, and Use of Large Funds*, the *Work Rules of the General Manager Office Meetings*, the *List of Matters for the General Manager Office Meetings*, and the *Authorization and Management Measures by the Board of Directors for the Senior Management*. We made strides in integrating the Party's leadership and corporate governance, and comprehensively enhanced the organic unity of the Party Committee's role in "charting the course, taking overall charge, and promoting implementation," the role of the Board of Directors in "formulating strategies, making decisions, and preventing risks," the role of the Senior Management in "planning operations, ensuring implementation, and strengthening management," and the role of the Board of Supervisors in "executing supervision, enhancing compliance, and reinforcing the defense line." We continued to optimize our corporate governance mechanism characterized by statutory rights and responsibilities, transparent rights and responsibilities, coordinated operation, and effective checks and balances.

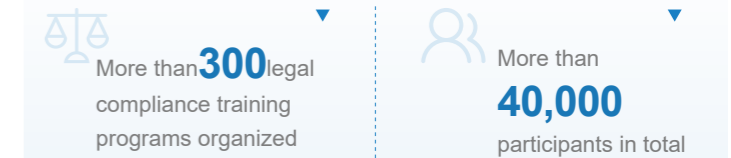


△ Corporate Governance Structure of Everbright Group



Strengthening risk management

Everbright Group remained steadfast in preventing and defusing operational risks, and stayed alert to potential risks. The Group made risk management more forward-looking, proactive, and effective by integrating risk management and legal compliance into various aspects of business operations and management, laying a solid foundation for high-quality development.



Improving risk management mechanisms

We optimized the risk appetite system, formulated guidelines for risk consolidation, improved penetrating management ability, and enhanced the management of concentration risk on important customers within the Group. At the same time, we carried out risk data governance, and promoted the application of digital technology to risk management in an effort to upgrade our comprehensive risk management system.

Strengthening risk prevention and control in key areas

We enhanced the monitoring of risks in key areas, including real estate, local government financing platforms, overseas operations, and financial derivatives. In addition, we improved our risk statistics mechanism to fully grasp the risks facing the Group.

Enhancing information security

To improve the information security system, we formulated the *Everbright Group Network and Information Security Work Plan* and the *Everbright Group Data Security Management Measures*. Meanwhile, we strengthened our capabilities to offer systematic protection and continued to improve the network security system.

Conducting internal control and compliance inspections

We regularly conducted internal control and compliance inspections, especially in areas of concern to the regulatory authorities, such as related-party transactions, anti-money laundering, and consumer protection. Through these efforts, we have comprehensively enhanced the quality and performance of internal control and compliance management.

Conducting training on risk management, internal control, and compliance

We organized training to enhance the professionalism of our personnel in risk management, internal control, anti-money laundering, and other related fields.

Improving an audit-based oversight system

Through audit-based oversight and inspections, we submitted objective reports to the decision-makers on the operations and management, major issues, and potential risks of the Group's subsidiaries. At the same time, we promoted rectification and accountability for violations to support the Group and subsidiaries under its direct administration in standardizing operations and achieving healthy development.

Assuming Responsibility to Serve National Strategies

Everbright Group remains committed to the country's fundamental interests, aligning its business operations with national needs, and fulfilling its political responsibility as a financial institution directly under the central government in a sincere manner.

Implementing major regional development strategies

We are committed to implementing the central government's strategies and plans for promoting major regional development. For example, we optimized the management structure, conducted research on collaborative work plans, and improved related work measures. We also strengthened the coordination of regional collaborative efforts within the Group and developed collaborative marketing guidelines tailored for different regions. Moreover, we adopted measures to promote the development of the regional real economy.



Promoting coordinated development of the Beijing-Tianjin-Hebei region

Sun Life Everbright Life and BAIC Capital, the investment arm of BAIC Group, jointly established the Beijing High-Tech Automobile Industry Innovation Fund. The RMB 500 million fund was set up to facilitate the construction of the International Center for Science & Technology Innovation in Beijing, and foster the development of high-tech industries such as new energy vehicles, high-end equipment, and new materials.

Serving the development of the Yangtze Economic Belt

Everbright Bank issued the first loan to the public wharf project in the Wusha Port Area of Chizhou Port, marking the first loan granted by a joint-stock commercial bank in China for a "major project of the national infrastructure fund".

Promoting the development of the Guangdong-Hong Kong-Macao Greater Bay Area

Everbright Bank obtained the qualification as a settlement agent and a loan quota of RMB 1 billion for supporting the construction of the Yinzhou Lake Expressway project.

Contributing to integrated development of the Yangtze River Delta

Everbright Environment newly invested more than RMB 1.3 billion in 8 new projects, including the kitchen waste treatment project in Nanjing, Jiangsu Province, waste-to-energy project in Guzhen, Anhui Province, upgrading project of the sewage treatment system in Jiangyin, Jiangsu Province, and rooftop photovoltaic power generation project in Guanyun, Jiangsu Province.

Facilitating ecological conservation and high-quality development in the Yellow River basin

Sun Life Everbright Life supported the transformation and upgrading of Shaanxi Iron and Steel Group in its pursuit of green development. The two parties jointly initiated the "Sun Life Everbright Life - Shanmei Group and Shaanxi Iron and Steel Group Infrastructure Debt Investment Plan," with RMB 1.4 billion raised to facilitate the ecological protection and high-quality development in the Yellow River Basin.

Contributing to the Belt and Road Initiative

Everbright Group vigorously promoted the high-quality development of the Belt and Road Initiative as well as high-standard opening up. We encouraged subsidiaries to participate in international exchanges and continuously explore overseas markets, thereby expanding Everbright's overseas influence.

Everbright Bank

The overseas branches of Everbright Bank participated in green loan and green bond-related business on multiple occasions, and formulated credit policies meeting the "low-carbon" requirements. Among them, the Hong Kong-based branch assisted the Airport Authority Hong Kong in issuing USD 4 billion of senior bonds, including USD 1 billion of senior green bonds with a maturity of five years.

Everbright Limited

The Everbright Belt & Road Green Fund, initiated and managed by Everbright Limited, completed a direct investment in projects of CNNP Rich Energy Co., Ltd. in partnership with the CNNP Emerging Industry Fund. Additionally, Everbright Limited established its Overseas Infrastructure Investment Fund Phase II. With a focus on ESG investment, Everbright Limited continued to pose a positive influence in areas such as climate change and environmental improvement.

Everbright Environment

The company placed a high value on the environmental market in Hong Kong, and expanded its business in the region by investing in a local photovoltaic power project. Additionally, the company broadened its reach to international markets by investing in various environmental projects, including funding or operating solid waste treatment in Poland, waste-to-energy in Vietnam, and sewage treatment in Mauritius.



Everbright Environment received the honorary title of "2022 Sustainable Energy Development Enterprise in Vietnam"

CYTS

CYTS was commissioned by the government to facilitate the development of the ASEAN Smart Tourism Platform, and assisted with the organization of various events, such as the digital tourism exhibition of "Technology Empowers Cultural Tourism - Kazakhstan."



CYTS undertook ASEAN's tourism digitalized construction project

Serving the real economy

Committed to fulfilling our mission of promoting the development of the real economy through financial services, we made every effort to stabilize macroeconomic performance and ensure unimpeded flows in the economy by enhancing the accessibility of financial services, optimizing resource allocation in a targeted manner, and increasing support for key areas and weak links.

China Everbright Group

The Group issued documents supporting new types of infrastructure and new urbanization initiatives

Everbright Bank

Everbright Bank provided targeted support for key areas and weak links in the national economy, with a year-on-year increase of **8.01%** in the total credit volume

The bank introduced **22** measures in **6** aspects aimed at maintaining stable macroeconomic performance and supporting the real economy

Everbright AMC

Focusing on high-end manufacturing as well as healthcare and elderly care, Everbright AMC advanced projects in new energy, semiconductors, medical health, and civil-military integration

Everbright Jin'ou AMC

Everbright Jin'ou AMC helped businesses overcome difficulties and mitigate risks through restructuring and reorganization, with the cumulative investment reaching RMB **1.007** billion

Case

Everbright Bank eased the burden on specialized and sophisticated SMEs

Everbright Bank launched a loan product for specialized and sophisticated SMEs through its intelligent credit factory. For example, the bank customized a credit scheme for Beijing Wondersoft Technology Co., Ltd., and issued a RMB 10 million working capital loan to support its business expansion.



Beijing Wondersoft Technology Co., Ltd.

Case

Everbright Jin'ou AMC channeled more financial resources into the logistics industry

Everbright Jin'ou AMC supported the development of the logistics industry, and played its role in making counter-cyclical adjustments to ensure smooth freight and logistics by resolving more than RMB 500 million of non-performing debts in the industry. The subsidiary solved problems with the placement of more than 300 employees of its partners as well as company debts and taxes in a professional manner, contributing to the stability of the local society and economy.

Developing inclusive finance

Upholding the concept of offering financial services for the people, we strengthened our financial support for market entities with a focus on reducing the burden on businesses, and allowed more financial resources to serve the development of society and the economy.

Everbright Bank

The balance of inclusive loans to small and micro businesses reached RMB **305.317** billion, increased by RMB **68.316** billion from the beginning of the year

The growth rate was **28.82%**, **21.68** percentage points higher than that of other types of loans

The number of inclusive loan customers reached **425,288**, an increase of **33,163** from the beginning of the year

Everbright Securities

Equity financing for private enterprises as well as MSMEs reached RMB **14.939** billion

Sun Life Everbright Life

Sun Life Everbright Life provided insurance schemes for **2,234** MSEs, as well as **94,000** employees of these enterprises and their families

The total sum insured reached RMB **72.6** billion

Case

Everbright Bank empowered the development of MSEs



Everbright Bank formulated a single inclusive finance credit plan, implemented special full credit guarantees, and continuously improved inclusive quick loan products. The bank upgraded its existing loan offerings, including the "Sunshine e-Mortgage Loan," "Sunshine e-Micro Loan," "Tobacco Merchant Loan," and "Sunshine Government Procurement Loan," and also developed new products such as the "Sunshine e-Tax Loan" and "Sunshine e-Note Loan," bringing benefits to a growing number of MSEs.

Case

Sun Life Everbright Life launched the "MSE Insurance"

To address the challenges faced by MSEs such as limited staff, inadequate risk coverage, and low resistance to risk, Sun Life Everbright Life introduced an insurance product called the "MSE Insurance" employee welfare package. The product, centering on group accidental injury insurance, offers optional coverage for disease-related death, major illnesses, supplementary hospitalization, and comprehensive injuries caused by traffic accidents. With affordable premiums, the product ensures that the essential insurance needs of MSE employees and their families are met.

Case

Youth Travel Group created the "CYTS Jing Xuan" e-commerce platform to foster the development of MSMEs

Youth Travel Group created the "CYTS Jing Xuan" e-commerce platform based on the demand of MSMEs. The platform displays products through e-commerce channels, promoting their sales and production. Since its launch, the platform has served nearly 80 MSMEs, directly helping them improve their economic benefits, and contributing to the formation of a new consumption paradigm with domestic consumption as the mainstay and domestic and international consumption reinforcing each other.



The e-commerce platform of Youth Travel Group

Rural Supporting Vitalization

Everbright Group fully studied and implemented General Secretary Xi Jinping's important expositions on agriculture, rural areas, and farmers. In line with the central government's decisions on offering targeted assistance to rural areas, we explored innovative approaches to boost rural development. Our unwavering commitment to serving rural vitalization and promoting common prosperity has yielded significant results.

○ RMB **26.18** million

Non-for-profit assistance funds introduced

○ RMB **216.97** million

For-profit assistance funds introduced

○ **2,201**

Professional and technical personnel trained

○ **59**

Assistance projects launched

○ RMB **65.11** million

Worth of agricultural products from poverty-stricken areas purchased and promoted

Strengthening organizational leadership

Attaching great importance to rural vitalization and targeted assistance, the Group held meetings to study the spirit conveyed by the documents issued by the central government, delved into priorities in rural vitalization work, and made work plans for coordinating rural vitalization work. Group leaders



The Group's Party Committee held a meeting to make plans for promoting rural vitalization and offering targeted assistance

conducted surveys in Xinhua, Xintian and Guzhang in Hunan Province, where they assisted the local people in solving difficulties, and consolidated the achievements from poverty alleviation to advance rural vitalization across the board.

Deepening targeted assistance

We meticulously implemented the central government's decisions and plans on offering targeted assistance, and leveraged our strengths in industry-finance integration to help different regions discover and give play to their unique advantages. Through efforts in developing industries, improving financial services, enhancing people's well-being, and strengthening Party building, we successfully completed all assistance tasks.

Fostering the development of local industries

The Group assisted in the establishment of and supported new business entities in Xinhua, Xintian, and Guzhang counties, including agricultural cooperatives, leading agricultural enterprises, and e-commerce enterprises. By extending the industry chain, we enhanced local enterprises' ability to develop on themselves and improved local farmers' livelihood. Bona (Beijing) Agricultural Industry Development Co., Ltd., a subsidiary of Everbright, gave play to its strengths in package design, marketing, and sales channel development, and helped Xintian County develop its agricultural brand and expand marketing channels.

Boosting vitalization with financial services

Everbright Bank issued a loan of RMB 100 million to Xinhua County to support the construction of high-standard farmland. Through the Industry Development Risk Compensation Fund, Xintian and Xinhua sub-branches issued 48 loans to local enterprises. Everbright Futures endeavored to promote its experience in the pilot program of "insurance + futures" pig feed price index, providing a reliable guarantee for farmers to maintain minimum income while pursuing higher returns.

Rallying people's support by improving their wellbeing

We invested in and operated the waste incineration power generation project in Xinhua County, and helped the country realize harmless disposal of household waste. Meanwhile, we improved the local drinking water projects in the three counties receiving targeted assistance from Everbright Group. Rural telediagnosis and treatment projects were also promoted to improve rural health services. In Xinhua, Xintian, and Guzhang counties, we assisted in the construction of 204 remote diagnosis and treatment centers, providing remote consultation, remote ECG, and other services for local villagers, and preventing locals already lifted out of poverty from sinking back into poverty due to illness.

Inspiring the people and forging their inner strength through Party building

We helped improve grassroots Party organizations in rural areas, promoted mutual assistance in Party building between grassroots Party branches, facilitated the training of 2,673 county- and village-level officials, and trained 368 rural vitalization pioneers.

Case

Cultural Tourism Classroom of CYTS

CYTS launched the "Cultural Tourism Classroom" to train talents for the tourism industry. A total of 380 key members from the cultural tourism sector of the three counties receiving targeted assistance from the Group attended the training program.



Training Program at Cultural Tourism Classroom of CYTS

Case

Helping Guzhang tea go outside deep mountains to a bigger world

To boost Guzhang County's tea industry, Everbright Group helped local tea enterprises get sufficient funds, improve technologies and equipment, and enhance branding. Thanks to the Group's assistance, the slash-and-burn tea industry featuring manual tea leaf roasting in Guzhang County has become modernized, industrialized, and standardized. Besides, tea varieties have been enriched and tea production increased.



Villagers in Xikou Village, Pingba Town, Guzhang County sell fresh tea leaves

Award

Selected as one of the Demonstration Projects for Working Together for Better Life in 2022 by *Minsheng Weekly* magazine of People's Daily

Empowering rural vitalization

Focusing on the vitalization of industries, talents, cultures, the ecology, and organizations in rural areas, we continued to expand the depth and breadth of rural vitalization while providing targeted assistance to the three counties of Xinhua, Xintian, and Guzhang to boost rural prosperity and raise local living standards, and gather the "Everbright Strength" on the path towards rural vitalization.

Everbright Bank

With the balance of loans to agriculture, rural areas, and farmers reaching RMB 414.677 billion, Everbright Bank released "Sunshine Farmer Financial Service Package 2.0" to increase support for farmers running businesses. The service package has further extended the bank's "Sunshine Farmer Loan" brand, contributed to a multi-dimensional and multi-level farmer assistance project system, and brought the concept of financial consumer protection to rural areas.

Everbright Securities

Everbright Securities underwrote RMB 420 million of bonds under the theme of rural vitalization. Everbright Futures, a subsidiary of Everbright Securities, realized the undertaking, transfer, and hedging of agriculture-related risks under an "insurance + futures" model, covering nearly 40,000 rural households and insured over RMB 2 billion of agricultural products, with the total insurance premiums reaching RMB 100 million.

Everbright Trust

Everbright Trust filed 27 new charitable trusts, and the charitable trust expenditure was nearly RMB 30 million, with projects related to rural vitalization accounting for over 80% of the total.

Everbright Environment

Applying a business model based on comprehensive biomass utilization, Everbright Environment carried out field packing and transportation of agricultural and forest waste such as wheat stalks in Jiangsu, Anhui and Henan Provinces, etc., which facilitated environment improvement and the development of a harmonious countryside.



Empowering the Financial Sector with Technology

Everbright Group is committed to driving high-quality development with innovation, and has made every effort to empower financial services with technology and enhance its capabilities in information technology and digitalization.

Fostering the spirit of innovation

Taking the guiding principle that "innovation is the primary driver of growth" enshrined in the Report to the 20th CPC National Congress as our fundamental guidance, the Group actively implemented the central government's innovation-driven development strategy with the Everbright Innovation Center as the core, and continuously incubated innovation projects.

- Total investment in R&D reached RMB **8.43** billion
- **330** projects were incubated
- A total of **198** projects achieved milestones

Case

Pursuing innovation-driven development, and creating a better future with technology

Everbright Technology initiated the project for "empowering the development of an inclusive finance ecosystem with technology" around multiple business areas such as payment and network security. By leveraging emerging technologies such as the full-stack distributed system, real-time big data processing, ad hoc querying, and cloud-based service deployment, the company managed to optimize its business model, reduced business risks, and improved financial service efficiency. This project received the "2022 Financial Sector - Outstanding Contribution Award for Empowering Business Innovation with Technology."



Facilitating digital transformation

We worked to improve the fundamental institutional system for data governance, and promote the construction of data platforms. These efforts have also enabled us to standardize data sharing management, enhance collaborative data utilization, and promote online-offline integrated development.

Everbright Bank

- Everbright Bank developed the digitalized, industry-finance integrated product portfolio represented by Logistics Pass, E-Commerce Pass, Flexible Employment Pass, Housing Transaction Pass (An Ju Tong), and Settlement Pass.
- The bank upgraded the online service matrix and risk control measures, and enhanced customer experience.

Sun Life Everbright Life

- Sun Life Everbright Life launched the intelligent consumer complaint management platform to achieve closed-loop management of complaints.
- The company independently developed the "Everbright Intelligent e-Core Platform" to enhance the application of technology and promote high-quality development.

Everbright Trust

- Everbright Trust promoted RPA platform application for improved business automation and cross-system linkage.
- The company developed the comprehensive risk management information system and the post-investment intelligent risk control management platform, and utilized technologies such as big data and artificial intelligence to strengthen risk supervision capabilities.

Everbright Technology

- Everbright Technology built an inclusive finance ecosystem to promote the digital construction of the Group's subsidiaries.
- The company developed the "1+3+6" digital platform for financial holding, and promoted the innovative management of financial holding groups.

**Comprehensively
Deepening Reform with
Practical Actions**

Bearing in mind that deepening reform is the fundamental driver of development, Everbright Group has dared to brave uncharted waters, take on tough problems, and face new issues and challenges, and has injected fresh vitality into development by deepening reform.

67 enterprises were involved in our action to divest "secondary and disadvantageous businesses" and eliminate "inefficient and ineffective assets"

Infusing energy into reform

We further strengthened our advantages in primary responsibilities and core businesses, and deepened the reform of the industrial sector to stimulate the vitality of various factors. We strived to open up new horizons on a shifting landscape through reform, thereby enhancing the core competitiveness of Everbright Group.

Focusing on primary responsibilities and core businesses while advancing the reform of the industrial sector

We conducted extensive research into the industrial sector, and strengthened the top-level design of its reform. Meanwhile, we scientifically planned new approaches for the reform and our development orientation, with continuous efforts made to increase guidance on reform and development.

Promoting key projects to reinforce drivers for high-quality development

We conducted research on differentiated management and control, and systematically analyzed relevant laws and regulations, key systems, and internal management and control mechanisms. Moreover, we conducted extensive internal and external investigations and research projects, and initially built a basic framework for improving differentiated management and control. We also carried out forward-looking research on topics such as the pension market and digital transformation.

Improving management efficiency

In our efforts to serve the overall reform, we optimized the management system and strictly regulated equity management. We also remained focused on key business areas, and accelerated efforts to achieve closed-loop management and comprehensively improve our governance.

Streamlining the organizational structure to enhance quality and performance

We took steps to reduce the number of legal person levels and streamline our organizational structure to improve management efficiency. At the same time, we implemented category-based policies with a focus on our primary responsibilities and businesses, while divesting "secondary and disadvantageous businesses," and eliminating "inefficient and ineffective assets" to improve resource allocation efficiency. We also strengthened the system of equity management to improve the regulation of various equity management behaviors, and prevent the loss of state-owned assets.

Consolidating the management foundation and optimizing the international work mechanisms

We placed great emphasis on key areas and important matters concerning our overseas institutions, and enhanced overall management over key overseas institutions. Additionally, we refined our risk internal control and compliance management systems for overseas business operations, our risk monitoring and early warning mechanisms, as well as our procedures for reporting significant events in overseas business.

Strengthening business synergy

While optimizing the organizational structure for enhancing synergy, we applied the concept of a strategic ecosystem to increase the integration of industrial and financial resources. We also stimulated innovation in product portfolios and collaborative models through targeted measures, and provided a package of standardized and differentiated comprehensive solutions.

o **14.9** million individual customers shared by the Group and its subsidiaries
An increase of **38%** from the beginning of the year



Everbright Bank sold RMB 28.02 billion worth of products for Everbright Trust, expanding its financial service coverage for customers through cross-selling.



Everbright Bank, Everbright Securities, and Everbright Trust jointly promoted the insurance trust program, and completed 17 family trust schemes.

Case

Offering quality elderly care services

To enhance the sense of security and well-being among the elderly, Sun Life Everbright Life and Everbright Senior Healthcare joined forces to launch the "Everbright Elderly Care Program." This program offers customers a comprehensive package of elderly care solutions covering "insurance protection + elderly care community," providing high-quality services to seniors.



Party members and the elderly residents of Beijing Everbright Huichen Nursing Home ("Huichen Nursing") participated in the Dragon Boat Festival- Zongzi Making Competition

02

SOCIETY

Everbright Group adheres to a people-centered development philosophy, and actively expands its range of products to meet the diverse needs of its customers. We are dedicated to building a high-performing workforce by improving our personnel selection and appointment mechanisms and fostering a culture where everyone pursues development endeavors and excellence. We are committed to mutual growth and collaboration with our stakeholders. Additionally, we promote volunteerism, support public welfare and charitable causes, and strive to fulfill our social responsibilities in an ever-increasing number of fields as we embark on a new journey in this new era.

Improving the People's Well-being and Raising Quality of Life

—Report to the 20th CPC National Congress

Contribution to SDGs

3 GOOD HEALTH AND WELL-BEING	4 QUALITY EDUCATION	5 GENDER EQUALITY	8 DECENT WORK AND ECONOMIC GROWTH



Boldly taking on responsibilities

- Total employees **88,312**
- Total expenditure on employee training RMB **105** million
- Total tax paid RMB **40.2** billion

Offering Considerate
Services to Customers

Everbright Group adheres to a people-centered development philosophy, and spares no effort to improve the living standards of the people.

Improving the wealth management system

We prioritized customer satisfaction, and implemented a comprehensive service model in our projects that combines commercial banking, investment banking, insurance, investment, special asset management, and distinctive industrial services, with the goal of establishing the "Everbright Brand" system.



Everbright Bank launched the Chuang-series of wealth management products, which are positioned for medium to long-term investments, and control drawdowns through strict asset selection, allowing investors to enjoy excess returns brought by industrial transformation and infrastructure dividends. As of the end of 2022, the series had issued a total of 12 products in four sub-series, with a total issuance amount exceeding RMB 30 billion.

Everbright Bank received the "Annual Wealth Management Award 2022" from the *National Business Daily*



Everbright Securities has taken concrete actions to protect the rights and interests of investors. For example, the company built a multi-platform, multi-dimensional, multi-perspective, and multi-scenario investment advisory system, continuously improved its investor education services and content, and enriched the forms of investor education.

Everbright Bank received the "Golden Bull Award 2022" from the *China Securities Journal*



Sun Life Everbright Life advanced the Healthy China initiative, and built the comprehensive "Everbright E-Health" health management platform to meet the people's demand for better health services.

Sun Life Everbright Life was ranked among the "China's Best Insurance Fund LP TOP 10" list by FOF Research Center

Sun Life Everbright Life was ranked among the "TOP 20 Insurance Funds of China" in 2022 by CV INFO



Everbright AMC provided specialized services for specialized and sophisticated SMEs, and developed innovative products targeting regional specialized and sophisticated SMEs. As of the end of 2022, the Company had developed cooperation with 12 SMEs.



Everbright Trust developed pension trust products such as the "Everbright Secure Retirement Program" in response to the aging population, and provided comprehensive pension services to customers.

Everbright Trust received the "2022 Golden Persimmon Award –Trustworthy Trust Company" from the *Daily Money*



Everbright Limited independently developed a parent fund management system that offers key functions such as fund information disclosure, fund business management, post-investment data maintenance, and investment document storage to external investors, members of investment teams, and external fund managers, enabling them to conduct full-process, full-factor, and full-cycle management of project investment.

Everbright Limited was ranked among the "TOP 10 Most Popular Private Equity Investment Institutions Among LPs in China" in 2022 by CV INFO



Everbright Jin'ou AMC expanded its restructuring and reorganizing business around troubled enterprises and assets, and assisted them in overcoming difficulties, defusing risks, and achieving upgrading and transformation through professional means.

Everbright Jin'ou AMC received the 2022 Golden Reputation Award - "Outstanding Local Asset Management Company" from PYSandard

Innovating in service content

With diversified business segments such as investment banking, trust, insurance, and special asset management, we researched into ways of improving a variety of financial products, and innovated in services initiatives, thereby enriching means for offering financial support, and providing diverse financial instruments.

Optimizing service quality and efficiency

We built an exclusive digital platform that focuses on platform matchmaking, service connection, and customer interaction. At the same time, our online services were improved to assure the continuity of service and enhance the accessibility of inclusive finance services.

Caring for customers with special needs

Through the aging-friendly and barrier-free transformation of our financial service channels, and the improvement of basic financial service facilities, we enabled customers such as the elderly and the disabled to enjoy high-quality financial services.

Focusing on services for improving living standards

Upholding the Party's fundamental purpose of serving the people wholeheartedly, we strived to meet their aspirations for a better life by providing distinctive Everbright services that make them feel more satisfied, happy, and secure.



Everbright Hong Kong provided assistance to MSEs as well as self-employed individuals in overcoming financial challenges by reducing their rent payments by approximately RMB 34.24 million, which has alleviated the financial risks faced by these businesses and helped mitigate the possibility of mass layoffs.



To protect the clear waters and blue skies, Everbright Environment independently developed technologies for large-capacity incineration of household waste, and for purifying smoke gas and achieving ultra-low emissions, which have enabled the coordinated disposal of various types of waste, and ultra-low emissions of smoke gas.

Everbright Environment has been listed among the Top 10 Influential Enterprises of Solid Waste Treatment in China for 12 years running



The products and services for the treatment and recycling of viscous solid waste promoted by Everbright Industrial not only eliminated the environmental hazards caused by coal and sludge, their heat was also used to partly replace coal-fired power generation, bringing positive social, economic, and environmental outcomes.



Youth Travel Group built a vertical e-commerce platform for cultural and tourism services - the "Xuexi Qiangguo – Youth Travel Culture and Tourism Hall", which uses digital and integrated media technologies to meet consumers' personalized and diversified demands for high-quality services.



CYTS developed the Wucun Project in Wuzhen, providing limited-scale, personalized, customized, and diversified rural tourism services that integrate ecological catering, rural entertainment, and interactive experiences.

CYTS received the honorary title of "2022 CSR Model Cultural Tourism Enterprise" at the Second China Cultural Tourism Innovation and Development Forum

The Wucun Project of CYTS was included in the top 50 cases at home and abroad in the *World Tourism Alliance (WTA) Best Practices in Rural Revitalization Through Tourism 2022*, a collection of 50 select best practices at home and abroad



Everbright Health built a third-party network platform for medical diagnosis services to expand the coverage of medical testing services in the Beijing-Tianjin-Hebei region. The company created an interconnected mutual recognition model for internet-based medical testing results, and enhanced the R&D and transformation capabilities of medical diagnosis in the region.



Cachet provided diversified pharmaceutical and medical equipment distribution services to medical institutions. By extending services through in-house logistics, Cachet helped hospitals save department management costs and optimize their workflow.



Everbright Technology developed the Cloud Smart ("Yun Zhi") platform that uses big data, machine learning, and automation technology to achieve full life-cycle management covering resource delivery, maintenance, and operation, which has enhanced the unified IT management capabilities of enterprises while helping them reduce operation and maintenance costs.

Everbright Technology was ranked among the "2022 TOP 50 Big Data Companies in China" at the 7th China Big Data Industry Ecology Conference

Protecting the rights and interests of customers

We made continuous efforts to strengthen the protection of consumer rights and interests, which has been integrated into the corporate governance, corporate culture, and business development strategies of the Group. To fully respect and consciously protect their rights to property safety, as well as their rights to know and choose independently, we provided customers with considerate services, and solved their troubles wholeheartedly. We also carried out education and publicity campaigns to enhance customers' financial literacy, and protect their legitimate rights and interests.

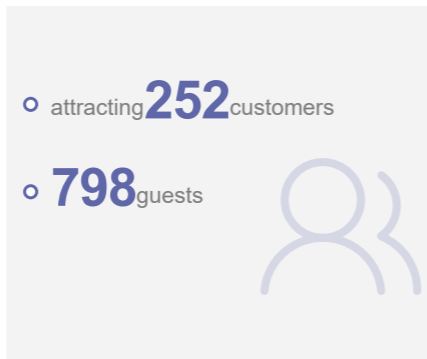


Everbright Bank conducted a publicity campaign on consumer protection in 2022

Case

Everbright Group launched Everbright Service Season across multiple cities

Everbright Group further improved its customer-oriented Everbright Service Season campaign by targeting various levels and types of customers and exchanging industry resources with them. This enabled in-depth exchanges between private enterprises and government authorities in charge of financial institutions, and strengthened our ability to serve different customer groups. In 2022, Everbright Group launched four Everbright Service Season campaigns in Bengbu, Xiamen, Hangzhou, and Wuxi, campaigns 252 customers and 798 guests.



Everbright Service Season campaign, Bengbu

Case

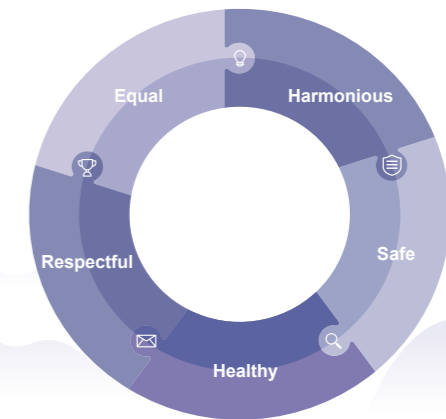
Everbright Trust served family wealth management

Targeting different types of customers, the Family Office of Everbright Trust launched various services covering family wealth trusts, insurance trusts, standardized family trusts, customized family trusts, etc. Through these trust products, the company aimed to create a progressive family wealth management service system that helps families realize increases in wealth and smooth transition of wealth across the family.

Enhancing Employee Well-Being Through Joint Efforts

Protecting employees' rights and interests

We offer an equal, respectful, healthy, safe, and harmonious work environment for employees, encourage employees to release their vitality, and support employee growth and development.



We believe that talented personnel are the primary resources, and regard employees as the most precious wealth. We respect and protect the legitimate rights and interests of employees, and build a platform for employees to grow rapidly and show their talents.

Equal employment

Abiding by Chinese laws and regulations including the *Labor Law* and the *Labor Contract Law*, we regulate employment procedures, prohibit child labor, and oppose employment discrimination and forced labor. We provide equal employment opportunities for employees of different nationalities, genders, ethnicities, religious beliefs, and cultural backgrounds, and protect their legitimate rights and interests.

Remuneration and benefits

We firmly believe that it is initiative and enthusiasm of employees that form the driving force behind the sustainable and high-quality development of a company. Insisting on equal pay for equal work of male and female employees, we optimized our remuneration system and incentive schemes to ensure employees' multiple levels of benefits, improve their quality of life, stimulate their enthusiasm for work, and help the Group attract, motivate, and retain backbone staff members. In 2022, we provided social insurance premiums for all our employees.



In 2022, Everbright Group had a total of **88,312** employees

and ensured a **100 %** employee social insurance coverage

Democratic management

Upholding employees' key role in the development of the Group, we assure employees of their legal right to democratic management. We established the workers' congress system and hold workers' congress regularly, through which we offer employees efficient ways to participate in corporate governance and decision-making, and protect employees' legitimate rights and interests. The system unblocks communication channels within the Group and improves the feedback mechanism, so that all employees' voices can be heard and the Group becomes a warm home for everyone.

Case

Improving the employee workers' congress system for sound democratic management

Everbright Jin'ou AMC completed the election of the new Trade Union Committee, and improved democratic management based on the workers' congress. The system ensures that the company listens to employees' voices for major decisions and that critical issues involving employees' vital interests are deliberated by the congress. The company also launched the "Face to Face with the Secretary" meeting series to unblock channels for employees to offer suggestions and opinions.



Group photo of the workers' congress of Everbright Jin'ou AMC

Employee health

In strict adherence to the *Law of the People's Republic of China on the Prevention and Control of Occupational Diseases* and other relevant laws and regulations, we established a comprehensive occupational health management system, kept health records for all employees and created a safe and comfortable working environment for them. Additionally, we organized a range of training programs to encourage our employees to pursue their interests and hobbies outside of work, helping them achieve a better work-life balance.

Case

Everbright Limited paid attention to employees' mental health through the Employee Assistance Program (EAP)

Everbright Limited adopted a series of measures to help employees balance life and work, and introduced the Employee Assistance Program (EAP). Through the EAP, Everbright Limited hired external experts to help employees solve problems or troubles met by themselves, their families, or at work, and respond to employees' psychological needs in time, which has stimulated employees' enthusiasm and satisfaction for work.

Supporting employee career advancement

Upholding the principle of the Party supervising personnel, we pushed forward with the reform of the personnel selection and appointment mechanism, as well as the creation of an atmosphere where everyone values endeavors and excellence. We conducted research into and formulated a series of policies related to the selection, training, management, and appointment of personnel. All these efforts have enabled us to promote employee career development in a systematic and solid manner.

Employee training

Everbright Group places great importance on studying and implementing Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era during its training of employees. We organized training programs on the guiding principles of the 20th CPC National Congress, to effectively enhance the Party spirit of our employees and fortify the Party's ranks. Additionally, we provided online training programs for professionals of the Group to assist them in enhancing their professional knowledge, abilities, and spirit.

Case

Everbright Securities launched the "Beijing Stock Exchange Series" employee training program

Everbright Securities took proactive steps to enhance the business capabilities of its front-line employees by organizing their participation in the Beijing Stock Exchange (BSE) training program. To facilitate the training process, the company created a dedicated "BSE Series" section on its internal employee training platform, where employees can access training videos and study materials. The "BSE Series" videos have already been viewed nearly 1,000 times by front-line employees, which has invigorated the company's professional talent pool and provided a solid foundation for delivering superior BSE-related services to investors.



The "BSE Series" training program

Employee career development

We released the *Working Rules of the Personnel Affairs Committee of Everbright Group* and the *Employee Development Plan of Everbright Group (2023-2025)*, laying out the top-level design for our personnel management. Meanwhile, we continuously refined the institutional mechanisms for personnel management, facilitated the career development of officials and employees in a coordinated manner, and provided guidance for personnel management across our subsidiaries. By doing so, we have ensured that the decisions and plans made by the CPC Central Committee regarding the development of a high-quality workforce in the new era are effectively implemented within the Group.

Case

Everbright Bank continued to cultivate service professionals

Everbright Bank implemented various training programs, including the "Bringing Skills to the Grassroots" and "Skilled Employees Training Camp," to instill the spirit of model workers in their front-line employees and improve their service and marketing expertise. Through diverse forms of on-site and online learning programs, the bank's branches trained a significant number of highly skilled employees. Over the past five years, professional service capabilities of Everbright Bank's employees have been steadily improved during which 932 employees have been promoted to Level 1 service professionals and 4,498 employees to Level 2. The annual growth rates for Level 1 and Level 2 service professionals were impressive, at 21% and 29%, respectively.



Everbright Bank continued to train employees' service skills

Caring for employees

We remain attentive to the demands of employees, and firmly believe that employees can only experience a sense of happiness when they are part of a positive, efficient, and optimistic team. Therefore, we strived to take good care of our employees. By holding engaging activities and providing support to employees in difficult situations, we stimulated their passion for work, and fostered a sense of care and belonging within the Group.

Case

Everbright AMC focused on addressing the most pressing difficulties and problems for employees

Everbright AMC achieved practical results in its employee care efforts by focusing on addressing the most pressing difficulties and problems that are of great concern to employees. The company's trade union provided timely support and shows care for those who were ill, gave birth, or experienced a family member's passing. Additionally, the company assisted employees with serious illnesses by providing timely guidance on insurance claims settlement, helping them overcome psychological and practical challenges.



Everbright AMC's Workers' Union visited employees during the Spring Festival

<p>Everbright Group's Spring Festival gathering ▶</p>			<p>A seminar of young officials of Everbright Group ◀</p>
<p>Chairman Wang Jiang visited a retired official of the Group ▶</p>		<p>Everbright Technology's new recruit bootcamp ▶</p>	
<p>Employees of Everbright Limited attended a symphony concert at Victoria Harbour, Hong Kong ▶</p>		<p>Everbright Securities arranges a room exclusively for female employees' use ▶</p>	
<p>Everbright Jin'ou AMC organized a fire drill for its employees ▶</p>			<p>Female employees of CYTS in a black-sesame ball making activity on International Women's Day ◀</p>

A letter from Chairman to young employees of the Group



As flowers bloom in abundance, we celebrate China's Youth Day on May 4th. On this special day dedicated to the youth, I would like to extend my heartfelt greetings to all young officials and employees on behalf of the Party Committee of Everbright Group.

Recently, during his inspection at Renmin University of China, General Secretary Xi Jinping stated, "I hope that all young people in the country can keep in mind the Party's instructions, and strive for national rejuvenation. You shall fulfill your responsibilities to history, prove yourselves worthy of the times, live up to the general public's expectations, and work hard for the best results possible." All young people with Everbright Group shall keep in mind the instructions of General Secretary Xi Jinping, follow the directives and guidance of the Party, and forge ahead with enterprise and fortitude, and strive to become individuals with firm political beliefs and outstanding abilities to build Everbright Group into a financial holding group with Chinese characteristics in the new era.

Stand firm in your ideals and convictions. As young employees of the Everbright Group, it is important that you stay true to the Party's ideals and convictions throughout your lives, remain firm in your conviction in Marxism and socialism with Chinese characteristics, and strive for the great ideal of communism for life. You shall carry forward the Party's revolutionary traditions and heritage, always having faith in the Party, loving the Party, and working for the Party; consciously integrate your life ideals into the cause of the Party and the people; and strive to be pioneers on Everbright's new journey of becoming a financial holding group with Chinese characteristics.

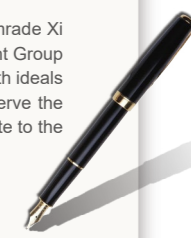
Follow the correct political orientation. As young employees of the Everbright Group, it is important to fully comprehend and follow the guidance of Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era; grasp the significance of the decisive significance of establishing General Secretary Xi Jinping's core position on the CPC Central Committee and in the Party as a whole and establishing the guiding role of Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era; uphold General Secretary Xi Jinping's core position on the CPC Central Committee and in the Party as a whole and uphold the Central Committee's authority and its centralized, unified leadership; have faith in the political and people-oriented nature of financial work, and align your efforts with the needs of the nation and the aspirations of the people, thus contributing to the high-quality development of the Group.

Carry forward the down-to-earth spirit. As young employees of the Everbright Group, it is crucial that you bravely shoulder heavy responsibilities and demonstrate great historical initiative; seize opportunities without hesitation, confront difficulties head-on without avoidance, and respond to risks without fear. In doing so, you will devote yourself to the Group's reform and development process, and make even greater contributions.

Never stop honing your skills. As young employees of the Everbright Group, you shall regard learning as a way of life, a responsibility, and a spiritual pursuit, and strive to improve your ideological understanding, address practical problems, and achieve self-transcendence through continuous learning and practice; and work diligently to comprehensively enhance your abilities in a manner that matches your responsibilities and supports the high-quality development of the Everbright Group.

Bolster your resistance to corruption and moral decline. As young employees of the Everbright Group, you shall keep in mind that integrity is a blessing and greed is a curse; always reflect on the Party's theories, lines, principles and policies, as well as the Party Constitution, its rules and discipline, and its original aspiration and founding mission; adhere strictly to laws and regulations, and ensure that the "first button" of integrity is always fastened.

My young fellows! Under the strong leadership of the Central Committee of the Communist Party of China with Comrade Xi Jinping at its core, the prospects for China's financial reform and development are bright, and the future of Everbright Group is promising. We are living in a great era that has brought opportunities to young people while also endowing them with ideals and responsibilities. As young members of Everbright, it is important to enhance your sense of responsibility to serve the motherland by promoting financial and industrial development. Let us strive to achieve the best results and contribute to the Chinese Dream of the great rejuvenation of the Chinese nation!



Party Secretary and Chairman, China Everbright Group Ltd.

Wang Jiang

May 4, 2022

Striving for Win-Win Cooperation and a Better Market Environment

Strengthening international cooperation

We expanded our global engagement and strengthened collaboration with international organizations, such as the Institute of International Finance, the China Center for International Economic Exchanges, the Asian Financial Cooperation Association, and the BRICS Business Council. Concurrently, we proactively supported China's diplomatic agenda, and played an active role in the BRICS "China Year" campaign to amplify our presence and augment the impact of Everbright Group in the international arena.

Case

Expanding Everbright's influence through sincere services

CYTS has been deeply involved in the preparation, coordination, and execution of a number of national-level conferences, as well as the operation of large events such as the China International Import Expo, the China International Fair for Trade in Services, the Boao Forum for Asia, the 14th Meeting of the Conference of the Contracting Parties to the Ramsar Convention on Wetlands (COP14), Floriade Expo 2022 and the Expo 2020 Dubai, providing high-quality conference management services, including planning, on-site execution, and resource integration management, for important themed events.



CYTS assisted with the organization of the "Finding the Rainforest, A Heaven for All" cultural exhibition during the Boao Forum for Asia

Upholding the philosophy of "win-win cooperation and mutual growth," Everbright Group makes continuous effort in expanding its "circle of friends" in the industry, thereby promoting the development of the industry as a whole.



Promoting strategic cooperation

We made significant efforts in promoting strategic cooperation with various stakeholders, including outstanding enterprises, local governments, and overseas institutions. By creating a business cooperation platform, we integrated the resources of our current strategic clients and effectively leveraged the strength of our financial holding platform to promote collaboration and resource sharing.

- The Group signed contracts with **88** strategic clients
- The Group's subsidiaries and strategic clients achieved over RMB **7.8** billion in revenues through cooperation
- Deposit balance exceeded RMB **380** billion
- More than **495** new cooperation projects were launched

Businesses	49 companies, including China Huaneng Group Co., Ltd., State Power Investment Corporation, China Three Gorges Corporation, State Development & Investment Corp., and China Forestry Group Corporation, etc
Governments	34 local governments, including Beijing Municipal Government, Jiangsu Provincial Government, Zhejiang Provincial Government, Henan Provincial Government, Hubei Provincial Government, Guangdong Provincial Government, and Sichuan Provincial Government, etc
Overseas institutions	Abu Dhabi Global Market, DBS
Educational and cultural institutions	Wuhan University, Peking University, the Palace Museum

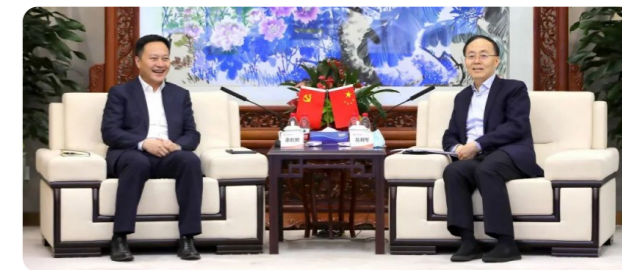
Case

Deepening collaboration through a package of services

Everbright Group provided services in multiple fields for the Shandong Provincial Government, achieving synergistic marketing in economy, environment, and culture. Everbright Bank signed the *Special Bond Issuance Service Agreement* with multiple cities in Shandong to boost local development through financial support; Everbright Environment provided environmental support for Shandong by signing contracts for more than 140 projects, involving a total investment of over RMB 30 billion. CYTS and Weihai City, Shandong Province jointly developed a cultural and tourism complex, offering cultural and sports services for the local people after completion.



Chairman Wang Jiang met with Meng Fanli, Secretary of the CPC Shenzhen Municipal Committee



General Manager Wu Lijun met with Yu Honghui, Chairman of China Forestry Group Corporation

Pooling Strength to Contribute to Social Welfare

Everbright Group is committed to public welfare undertakings. Through community-based public welfare campaigns, we created greater benefits for the residents and strived to fulfill our social responsibility to the best of our ability.

Case

Everbright Senior Healthcare led a new lifestyle for the elderly

Utilizing an institutional care system for the elderly, Everbright Senior Healthcare developed a well-coordinated elderly care service model that covers institutional, community- and home-based care to ensure old people's access to health and medical care, safe accommodation, and a happy life.



Everbright Senior Healthcare created a new model of disability services

The Everbright Huichen Huiai Care Support Center, a model center operated by Everbright Senior Healthcare, is dedicated to offering professional and comprehensive services for people with disabilities in Beijing. While developing the elderly care industry, Everbright Senior Healthcare is committed to creating a warm home for disabled people where they can receive caring and attentive services.



General Manager Wu Lijun and his team had a field-visit on elderly care services

Case

Everbright AMC delivered gifts to community workers

Everbright AMC organized a campaign to show care for community workers at the beginning of the Year of the Tiger. The company expressed respect for and gratitude to community workers, including cleaners, security guards, courier, and car washing staff, and presented them a bag of heart-warming gifts. The company's efforts in building a harmonious community has demonstrated its strong sense of social responsibility.

Case

Cachet launched an action to improve public health

The medical team from Cachet Rehabilitation Hospital in Chengdu visited China Railway 12th Bureau to offer medical services to its workers. The services provided included medical consultations, internal medicine, electrocardiogram examinations, and blood routine tests. Additionally, the medical team also helped raise awareness of healthcare among the workers. This visit has exemplified Cachet's dedication to public welfare and well-being of the general public through practical actions.

Case

Everbright Hong Kong organized volunteer service to support local community development

In 2022, Everbright Hong Kong assigned 233 volunteer employees to provide 727 hours of service in total. Individual volunteers and the volunteer team received certificates of appreciation from the SAR government as well as regional associations and institutions.



Volunteers of Everbright Hong Kong with their certificates of appreciation



Youth Travel Group organized a tree planting activity



Everbright Bank disseminated financial knowledge



ENVIRONMENT

Thoroughly implementing Xi Jinping thought on ecological progress, Everbright Group has taken swift yet steady steps in addressing climate change and worked to realize China's 30•60 Decarbonization Goal. We uphold the pioneering spirit and innovation to improve our green financial service system and contribute to the green economic and social transition. With sustained efforts, we devote to the cause of environmental protection and practice the philosophy of green development. Together with our partners, we promote a green and low-carbon working and life lifestyle to protect our homeland, Earth, contributing our wisdom to global sustainable development.

Pursuing green development and promoting harmony between humanity and nature
—Report to the 20th CPC National Congress



Contribution to SDGs

6 CLEAN WATER AND SANITATION 	7 AFFORDABLE AND CLEAN ENERGY 	11 SUSTAINABLE CITIES AND COMMUNITIES 	12 RESPONSIBLE CONSUMPTION AND PRODUCTION 
13 CLIMATE ACTION 	14 LIFE BELOW WATER 	15 LIFE ON LAND 	

Taking concrete actions

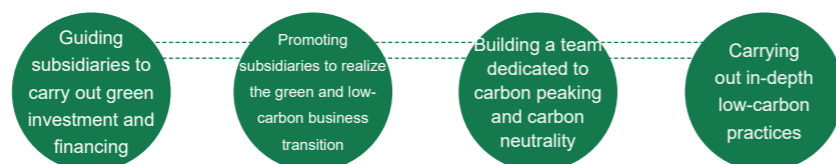
- RMB **110.8** billion: new investment and financing to support green industries
- RMB **278.8** billion: existing investment



Striving for China's 30-60 Decarbonization Goal with Enterprise and Fortitude

Formulating carbon peaking and carbon neutrality goals

We clearly proposed the goal of building a Green Everbright and were strictly adhering to the policy guidelines of the regulatory authorities. Focusing on the low-carbon transformation and green development during the key window of opportunities within the 14th Five-Year Plan period, we strived to facilitate the realization of carbon peaking and carbon neutrality.



Guiding Opinions on Implementing the Carbon Neutrality Goal and Promoting Green and Sustainable Development
Action Plan on Promoting Carbon Peaking and Carbon Neutrality and Accelerating the Green and Low-carbon Transition

Everbright Group incorporated environmental and social responsibilities into our corporate governance norms. Our Board of Directors regularly reviewed major ESG topics and reports, and conducted research on "contributing to the carbon peaking and carbon neutrality goals and promoting green and low-carbon transition", to look into how the green and low-carbon transition was promoted among our subsidiaries. On this basis, the *Thoughts and Suggestions on Promoting Green and Low-Carbon Transition and Development of Everbright Group* was developed to comprehensively fuel the Group's green, low-carbon, high-quality, and sustainable transition.

Addressing climate change

With reference to the *Recommendations of the Task Force on Climate-related Financial Disclosures (TCFD)* and relevant documents of the International Sustainability Standards Board (ISSB), Everbright Group identified climate change risks and took actions to reduce carbon emissions, including efforts on energy conservation and emission reduction, aiming to mitigate and adapt to global climate change.



In response to the carbon peaking and carbon neutrality policy of the CPC Central Committee and the State Council, Everbright Group took active steps to combat climate change and accelerated our transition to a low-carbon company.

Pressing Ahead with Green Finance

To inject vitality into our green development, Everbright Group developed a broad spectrum of green financial products to drive the development of green economy by practicing the concept of green finance.

▼ RMB **110.8** billion investing and financing to support green industries

▼ Existing scale: RMB **278.8** billion

Innovating in green products

To offer more innovative green products and services, we accelerated the development of sustainable businesses such as green bonds, investments and trusts. We also strengthened our green financial service capabilities and provided comprehensive services integrating "commercial banking + investment banking + asset management + transaction-related services" for the green industry and green projects.



○ Everbright Bank

The balance of green loans reached RMB **199.29** billion, increased by RMB **74.698** billion from the beginning of the year, with a growth rate of **59.95%**. RMB **9.077** billion of green bonds underwritten, with its total amount of green bills reaching RMB **1.887** billion and green letters of credit reaching RMB **1.883** billion

○ Everbright Securities

RMB **8.17** billion of green bonds underwritten

○ Sun Life Everbright Life

Nearly RMB **1** billion of green equity investments

○ Everbright Limited

10 newly invested green industry projects, with a total investment of nearly RMB **550** million

Case

Everbright Bank invested in China's first green car leasing ABN product

In the field of new energy vehicles, Everbright Bank made an investment in the 2022 first phase green asset-backed notes (ABN) of SAIC GMF. As China's first green car rental ABN product, the project would channel funds raised to the investment of new energy vehicle businesses or repayment for loans from financial institutions for the same purpose, thus effectively facilitating the implementation of China's national strategy of carbon peaking and carbon neutrality.

Case

Everbright Securities assisted enterprises in issuing carbon-neutral corporate bonds

As the lead underwriter, Everbright Securities assisted China Huaneng Group and China Three Gorges Corporation in successfully issuing the GC Huaneng 01, GC Huaneng 04, and GC Three Gorges 01 Carbon-neutral corporate bonds. In response to China's strategic goals of carbon peaking and carbon neutrality, the raised funds would be exclusively used for carbon-neutral business, such as clean energy development, which also proved the continuous improvement of our green finance services.

Focusing on key areas

Targeting key areas of green development, we provided robust support to the clean energy industry, including nuclear power and natural gas. We encouraged our subsidiaries to engage in green investment and financing, expand the scope of our green financial business and channel more financial resources to support green and low-carbon development.

Case

Sun Life Everbright Life boosted the development of clean energy

Nuclear power is an extremely promising source of green energy. Sun Life Everbright Life deepened its cooperation with the SOE Reform "Double Hundred Action" Development Fund launched by China Reform Holding Corporation Ltd., a central SOE. This collaboration has enabled Sun Life Everbright Life to invest in equity of a CNNC subsidiary by acquiring fund shares of the fund, effectively supporting China's nuclear power development.



Sun Life Everbright Life invested in a CNNC project

Case

Sun Life Everbright Asset Management supported natural gas pipeline projects

In response to the national policy on green industries, Sun Life Everbright Asset Management launched the "Sun Life Everbright - Henan Investment Infrastructure Debt Investment Program", which has raised RMB 2 billion of funds to support for the development and construction of natural gas pipelines. The project would drive the ecological conservation, promote the use of clean energy, facilitate the fight against pollution, and ultimately provide fresh impetus to green development.

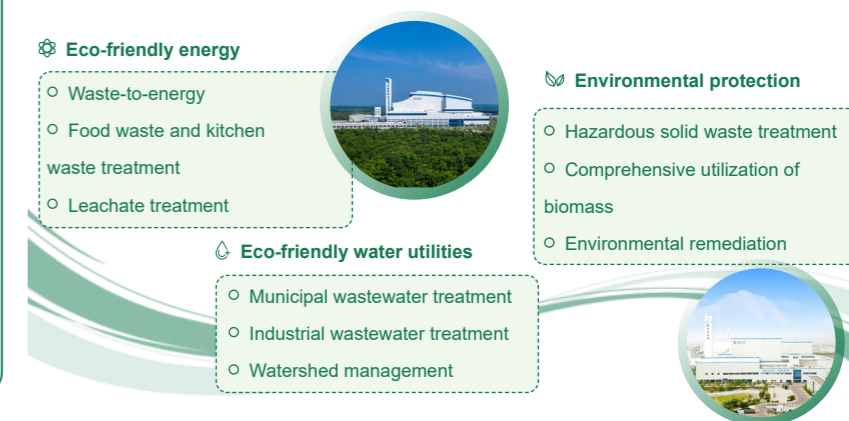


Distribution station of the natural gas pipeline project in Henan Province

Promoting the Development of the Industry with Sheer Endeavor

Reducing environmental pollution

We advanced ecological conservation, and stepped up efforts to protect natural ecosystems and the environment. For example, among our environmental governance, we strengthened the treatment of wastewater, waste gas, and municipal solid waste, and launched new environmental projects to reduce resource consumption, contributing to global environmental governance.



We firmly believe that lucid waters and lush mountains are invaluable assets. To this end, we strived to accelerate the R&D, promotion and application of cutting-edge technologies for energy conservation and carbon reduction, while enhancing our pollution prevention and control methods. By doing so, we contributed to building a more beautiful China.

Everbright Environment:

- RMB **157.7** billion invested in environmental protection projects accumulatively
- 564** environmental protection projects
- 220** cities, counties, and districts covered
- Approximately **6.9435** million tons of GHG emission reduced in 2022

Case

Everbright Environment undertook household waste incineration power generation project in Zhangjiakou

Everbright Environment undertook the household waste incineration power generation project in Zhangjiakou, Hebei Province. The project used the "SNCR + semi-dry process + dry process + activated carbon injection + bag filter + SCR" technology for flue gas purification, and achieved a final daily processing capacity of 2,400 tons of household waste. In addition, the project provided a large number of job opportunities for the local area, and successfully completed all tasks related to the harmless treatment of household waste in key control areas during Beijing 2022 Winter Olympics.



The location map of household waste incineration power generation project in Zhangjiakou

Case

Everbright Environment promoted garbage sorting equipment

To build "zero-waste cities" with no disposal, landfill, or incineration, Everbright Environment launched a comprehensive garbage treatment solution and business mode that integrates "sorting, transportation, selection, recycling, and incineration." This mode has enabled the company to realize waste end-of-life disposal, recycling and reuse, and reduction from the source, thus promoting the synergy of anti-pollution and carbon reduction.



The smart garbage sorting equipment of Everbright Environment in Yingtan, Jiangxi Province

Case

Everbright Water invested in photovoltaic power generation project

Everbright Water invested in building the Photovoltaic Project Phase II at the first and third sewage treatment plants in Zibo, Shandong Province. The project was estimated to have an annual power generation capacity of about 3.7 GWh after grid connection. When combined with the Phase I project, the total power generation capacity of the two photovoltaic projects can reach 5.6 GWh after completion, which can meet about 12% of the electricity demand of the first and third sewage treatment plants.



The photovoltaic projects constructed by Everbright Water at the sewage treatment plants in Zibo

Case

Everbright Water carried out publicity campaigns on water environmental protection

Committed to China's water environment governance, Everbright Water organized a series of online and offline publicity campaigns under the theme of "Harmony Between Water and Humans" during the World Water Day and China Water Week in 2022. Based on the water projects in Jiangyin, Tongxiang and other locations, the company popularized knowledge about water conservation and sewage treatment to the public, raised their environmental awareness, and contributed to environmental protection in China.

樂水築夢

光大水务（南宁）有限公司水塘江乐水公园开园仪式



Developing new green technologies

We prioritized technological innovation and allocated funds to environmental protection. We ramped up efforts in developing green technologies and promoting the application of technological achievements in decarbonization efforts, with the goal of reducing greenhouse gas (GHG) emissions and making greater contributions to environmental protection.



An innovative slag extractor independently developed by Everbright Environment

Everbright Environment:

- o RMB **331.69** million invested in green R&D
- o A total of **385** intellectual property rights obtained including **35** invention patents, **244** utility models, **23** design patents, and **83** software copyrights

Case

Everbright Environment launched the energy conservation and carbon reduction campaign

Everbright Environment intensified its efforts in technological R&D and developing new modes. The company launched carbon assets development and management pilot program, such as building a information platform of carbon asset management and improving carbon emission models. It also undertook the pilot project for on-site monitoring of GHG emissions by the Ministry of Ecology and Environment, allowing it to accumulate a wealth of experience in the R&D of green technologies.

In September 2022, the Hong Kong Quality Assurance Agency (HKQAA) awarded Everbright Environment with prestigious accolades, including the Achievement of Net-Zero Certificate and the Pioneering Organization in Net-Zero Contribution Certificate, recognizing its outstanding contribution to corporate carbon neutrality and sustainable development.



Everbright Environment received the Pioneering Organization in Net-Zero Contribution Certificate from HKQAA

Everbright Industrial carried out the R&D of environmental technologies

Everbright Industrial actively did research on environmental protection technologies, and developed green products and services. In the Baoqing Power Plant project, Heilongjiang Province, the company adopted the brown coal clean low-temperature indirect drying technology to reduce the moisture content of coal, solve blockages in the coal delivery system of power plants, improve the calorific value of coal, and reduce GHG emissions. While meeting the coal needs of boilers in the power plant as well as the demand for coal sales, the technology has effectively promoted the rapid development of the brown coal industry.

Everbright Technology continued the incubation of environmental projects

Everbright Technology created a green sci-tech innovation mechanism based on the Everbright Innovation Center. In 2022, a total of 12 environmental projects passed the review and entered the incubation stage. These projects involved technologies such as sewage treatment, waste incineration, hazardous waste treatment, resource recycling and reuse, etc. Among them, the "research on large-capacity energy-saving and efficiency-increasing wet heat exchanger for waste incineration power plants" project, developed a new type of anti-corrosion heat exchanger, which has filled the technical gap of non-metallic heat exchanger in China.

Building a Green Homeland Through Hard Work and Innovation

To realize green development, Everbright Group took actions to protect biodiversity and developed an ecological highland that embraces the harmony between humanity and nature.

Advocating for green office

We further publicized and implemented the *Eight Measures for Advocating Green Office and Lifestyle and Building a Green Everbright*, and continued to build an energy-saving headquarters. Specifically, we promoted energy saving and consumption reduction, creating a green and low-carbon office environment.

Promoting paperless office

Giving full play to the OA, Everbright E-Chat, video cloud, and paperless conference systems, we transformed traditional offline work into a low-carbon online model, reducing printing costs and increasing the proportion of paperless meetings.

Saving office supplies

We advocated the procurement of recyclable materials, and prioritized the office consumables such as reusable OPC drums and ink cartridges. Additionally, we paid attention to the maintenance of office equipment to extend their service life.

Saving electricity

For electricity saving management, we turned off lights when not in use, set air-conditioning to appropriate temperatures, and enabled power-saving modes for energy-consuming equipment like computers and copy machines.

Saving water

Office faucets were turned off when not in use, thereby preventing unnecessary water waste from dripping or running. We also encouraged recyclable use of water and promoted the reasonable utilization of water resources.

Reducing food waste

We constantly improved our staff canteen management by establishing a central kitchen for food processing, optimizing pricing and meal pickup options, and promoting clean plate initiatives. We also improved the management of procurement, cooking, and dining to reduce food waste.

Reducing waste discharge

To promote waste reduction and sorting, we removed individual trash cans from each workstation, and installed centralized, categorized trash cans in the office area and stairwells.

Biodiversity conservation

We have a long-standing commitment to biodiversity conservation. Holding onto the ecological conservation red lines, we took measures to prevent harm to critical habitats, legally protected areas, and ecologically vulnerable regions from our business operations. We put in place the ecological restoration measures to strive for the harmony with the ecological systems in places where we operate.

Case

Everbright Bank facilitated biodiversity conservation with concrete actions

Everbright Bank signed the *Joint Declaration of Banking Sector to Support Biodiversity Conservation* to support the environmental projects for building national forest parks. The bank also partnered with Niulan River and Dianchi Water Replenishment Project Co., Ltd., a subsidiary of Yunnan Water Conservancy & Hydropower Investment Co., Ltd., to channel its credit funds to critical projects under the six comprehensive environmental projects in the Dianchi Lake Basin, thus promoting biodiversity conservation through protective development approaches.

The Chinese yew, known as the "panda of the plant kingdom," is a rare tree species under first-class national protection. When HOdo Group urgently needed funds to upgrade a Chinese yew forest, Wuxi Branch of Everbright Bank provided a credit of RMB 49 million to the company, with the property rights of 5.4 hectares of Chinese yew forest owned by HOdo Group as collateral. The loan has helped the borrower turn its abundant forestry resources into financial assets, and made the Chinese yew forest a "green bank."



Everbright Bank contributed to the protection of the Chinese yew

Case

CYTS joined WWF's Earth Hour campaign in 2022

In 2022, CYTS took an active role in Earth Hour, the flagship global environmental campaign initiated by the World Wildlife Fund (WWF). CYTS hotels in over 100 cities nationwide, including those in Beijing and Zhengzhou, turned off non-essential lighting and some production power for one hour, conveying the concept of energy conservation and environmental protection among their guests. This move also inspired more consumers to pay attention to environmental issues and protect the planet, our homeland together.



Everbright Bank supported the construction of the Huaguo Mountain Scenic Area in Lianyungang



CYTS supported the rainforest ecological exhibition during the Boao Forum for Asia



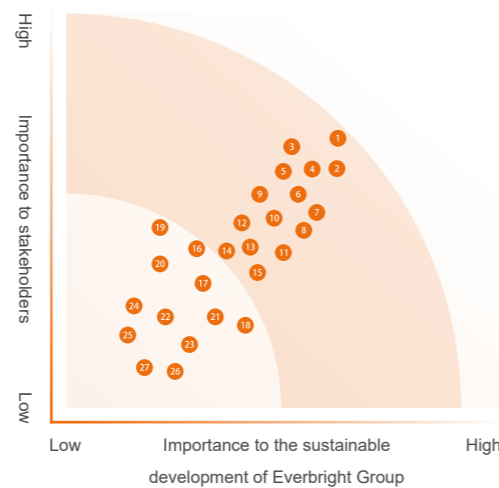
CYTS supported the operation of the China Bamboo Garden at the Floriade Expo 2022 in Almere, the Netherlands

Governance Performance

Built on a relatively sound ESG management system and mechanism, Everbright Group released CSR/ESG reports for five consecutive years. Meanwhile, we formulated and implemented the group-level CSR plans, with the *Everbright Group CSR Management Measures (Trial)* put into effect. In response to ESG indicators and the requirements of regulatory agencies at home and abroad, we also rolled out our own ESG indicator standards and held selection and publicity activities for excellent CSR cases to enhance the transparency of the Group's CSR practices.

Materiality topics analysis

In order to enhance the report's pertinence and responsiveness, Everbright Group attached great importance to stakeholders' demands. Based on our development strategies and research on domestic and international sustainability trends and related standards, we collected, filed, and analyzed stakeholder concerns through various approaches. Finally, we identified the core topics of sustainable development according to our analysis results.



Material topics

- | | | |
|--------------------------------------|---------------------------------------|--------------------------------------|
| 01 Responding to national strategies | 02 Strengthening risk control | 03 Green and low-carbon operation |
| 04 Serving the real economy | 05 Facilitating inclusive finance | 06 Promoting rural vitalization |
| 07 Reform and innovative development | 08 Compliant operations | 09 Improving service level |
| 10 Developing green business | 11 Addressing climate change | 12 Engaging in green finance |
| 13 Developing strategic cooperation | 14 Collaborative business development | 15 Employee training and development |

General topics

- | | | |
|---------------------------------------|---|---|
| 16 Developing overseas business | 17 Contributing to industry development | 18 Practicing green office |
| 19 Protecting the rights of employees | 20 Fostering corporate culture | 21 Enriching employee life |
| 22 Customer information security | 23 Devoted to charity | 24 Engaging in community development |
| 25 Occupational health management | 26 Supply chain management | 27 Supporting the local development of host countries/regions |

Stakeholder communication

Our important stakeholders include government and regulators, shareholders, customers, partners, employees, peers, the environment, and the community. We attached great importance to the expectations and demands of stakeholders, and established multiple channels to maintain regular communication with stakeholders, so as to actively respond to their concerns.

Stakeholders	Expectations and demands	Communication channels and response approaches
Government and regulators <ul style="list-style-type: none"> Responding to national strategies Promoting rural vitalization Serving the real economy Facilitating inclusive finance 	<ul style="list-style-type: none"> Working conference and report Regular information disclosure Paying tax according to laws Interview and communication 	
Shareholders <ul style="list-style-type: none"> Compliant operations Strengthening risk control Reform and innovative development Collaborative business development Developing overseas business 	<ul style="list-style-type: none"> Shareholders' General Meeting Financial statement Visits and reports 	
Customers <ul style="list-style-type: none"> Improving service level Facilitating inclusive finance Customer information security 	<ul style="list-style-type: none"> Official website Customer satisfaction survey "Everbright" WeChat official account 	
Partners <ul style="list-style-type: none"> Developing strategic cooperation Contributing to industry development Supply chain management 	<ul style="list-style-type: none"> Strategic cooperation Business communication Visits and surveys 	
Employees <ul style="list-style-type: none"> Protecting the rights of employees Employee training and development Occupational health management Fostering corporate culture Enriching employee life 	<ul style="list-style-type: none"> Listening to employee voices Official website "Everbright Digital Academy" APP Everbright intranet "Everbright" WeChat official account Staff seminar 	
Peers <ul style="list-style-type: none"> Contributing to industry development Supply chain management Improving service level 	<ul style="list-style-type: none"> Forum and exchange Formulating industry standards 	
Environment <ul style="list-style-type: none"> Green and low-carbon operation Developing green business Engaging in green finance Addressing climate change Biodiversity conservation Practicing green office 	<ul style="list-style-type: none"> Disclosing environmental information Making the environmental protection projects open for visits 	
Communities <ul style="list-style-type: none"> Promoting rural vitalization Devoted to charity Engaging in community development Supporting the local development of host countries/regions 	<ul style="list-style-type: none"> Community investment Charity activity Paired assistance 	

Ⓜ Economic performance

Total assets RMB **6,968.092** billion Operating income RMB **242.846** billion
PPOP RMB **113.016** billion

📄 Corporate governance

5 Shareholders' General Meetings **7** meetings of the Board of Directors

6 meetings of the Board of Supervisors

Social Performance

📄 Responsible products and services

We safeguarded the fundamental rights of customers by improving targeted systems and mechanisms and protecting the security of personal information. Meanwhile, we unblocked customer communication channels, and constantly improved customer service experience.

👤 Labor and employment guidelines

In compliance with relevant Chinese laws and regulations, such as the *Labor Law* and the *Labor Contract Law*, we standardized employment procedures, forbade child labor and forced labor, upheld equal employment, and provided equal employment opportunities to employees regardless of their nationality, gender, nationality, religion, or cultural background. All these measures have effectively protected the labor rights of employees.

Indicator	Unit	2022
Total employees	Headcount	88,312
Proportion by gender	Male	50.71
	Female	49.29
Proportion by age group	Below 25 years old (exclusive)	4.42
	25-29 years old	18.20
	30-34 years of age	28.09
	35-39 years of age	22.01
Proportion by educational background	40 years of age and above	27.28
	Below the associate's degree (exclusive)	7.80
	Associate's degree	16.24
	Bachelor's degree	58.53
	Master's degree	16.94
	Doctor's degree	0.49

♥ Health and safety

We strictly complied with the Chinese laws and regulations such as the *Law of the People's Republic of China on the Prevention and Control of Occupational Diseases*, and established a sound occupational health management system and employee health records. Meanwhile, we reinforced the supervision over occupational health to create a secure and comfortable workplace for our employees.



📄 Career development and training

Indicator	Unit	2022
Total expenditure on employee training	(RMB million)	105
Participants for staff training	person-times	1,392,900
Staff training coverage	%	100
Staff training coverage by gender	Male	100
	Female	100
Staff training coverage by rank	Senior management	100
	Middle management	100
	Ordinary staff	100
Total staff training hours	class hour	4,934,300
Staff training hours by gender	Male	2,441,400
	Female	2,492,900
Staff training hours by rank	Senior management	10,800
	Middle management	112,100
	Ordinary staff	4,811,400

🔄 Supply chain management

○ **30** centralized purchase suppliers contracted with the Group's headquarters

🏯 **20** suppliers in Beijing

🏯 **1** supplier in Zhejiang

🏯 **6** suppliers in Shanghai

🏯 **3** suppliers from Hong Kong and Macao

👤 Community investment

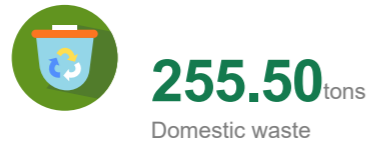
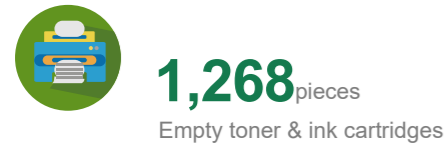


○ Total taxes paid RMB **40.2** billion

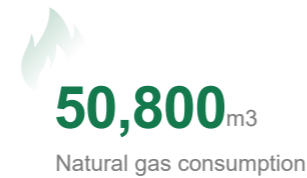
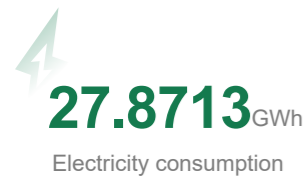
○ Donations RMB **41.5** million

Environmental Performance

Waste

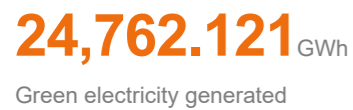
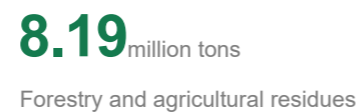


Resource consumption



Addressing climate change

▼ Everbright Environment treated



▼ China Everbright Group



Note:

1. The statistical coverage for GHG emissions (including direct and indirect GHG emissions), waste, and resource consumption: China Everbright Center, where the headquarters of China Everbright Group is located.

2. Calculation of GHG emissions:

Direct GHG emissions: Multiply the consumption of natural gas and petroleum by the emission factors provided in the *Reporting Guidance on Environmental KPIs* published by SEHK;

Indirect GHG emissions: Multiply the electricity consumption and purchased heat by the emission factors provided in the *Reporting Guidance on Environmental KPIs* published by SEHK. Electricity consumption is estimated using the North China Grid emission factor (0.8843kg/kWh);

Total GHG emissions: The sum of direct and indirect GHG emissions.

Outlook 2023

Guided by Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, Everbright Group will implement the guiding principles of the 20th CPC National Congress and the Central Economic Work Conference, and fully and faithfully apply the new development philosophy on all fronts. We will continue to act on the general principle of pursuing progress while ensuring stability, prioritize political and people-oriented nature of financial services and chart a distinctive path towards financial development with Chinese characteristics. Our focus will remain on our principal responsibilities and core businesses to bolster the real economy and effectively prevent and defuse risks. We will promote regular and long-term inspections and rectifications, unite as one and forge ahead to achieve both effective improvements in quality and rational growth in quantity, so as to open a new page of development as a financial holdings group, and contribute greater strength to Chinese modernization.

Subsidiaries' CSR Commitment in 2023

○ China Everbright Bank Company Limited (Everbright Bank)

Everbright Bank will continuously promote digital operation and green development, and lay a solid foundation for management of customers, channels, data, etc.; effectively forestall and defuse major risks, strive to improve conduct, and advance full and rigorous self-governance; launch new initiatives to achieve new results toward the high-quality development of a "first-class wealth management bank".

○ Everbright Securities Company Limited (Everbright Securities)

Everbright Securities will actively apply the new development philosophy, support the real economy and green finance, and improve the initiative to protect consumer rights; accelerate the digital transformation to improve service quality and efficiency, and continuously optimize the staff training system; take actions to fulfill corporate social responsibility, and create long-term value for stakeholders while pursuing high-quality development.

○ Sun Life Everbright Life Insurance Co., Ltd. (Sun Life Everbright Life)

Take serving national strategies and improving people's well-being as the immutable goal, Sun Life Everbright Life will put customers first and provide them with professional insurance products and services; treat every consumer fairly, effectively safeguard the legitimate rights of customers to make people feel more satisfied, happy, and secure, and support millions of families in pursuing a better life.

○ Everbright Financial Holding Asset Management Co., Ltd. (Everbright AMC)

Everbright AMC will implement decisions and plans on enhancing financial support for the real economy, effectively prevent and defuse major risks, and accelerate strategic transformation; further optimize platform-based management and control; strive to enhance the effectiveness of inspection and rectification of problems found in audits, and promote high-quality development.

○ Everbright Xinglong Trust Co., Ltd. (Everbright Trust)

Everbright Trust will follow regulatory guidance, improve corporate governance, and strengthen risk prevention and control; strengthen collaboration within the Group, promote the integration of industry and finance, and enhance comprehensive services; focus on primary responsibilities and core businesses, develop trust business with unique characteristics, and promote high-quality development of the company based on specialized and lean management.

○ China Everbright Holdings Company Limited (Everbright Hong Kong)

Everbright Hong Kong will resolutely implement the strategies of the CPC Central Committee regarding the governance of Hong Kong; optimize its development strategy around the functional positioning of the Hong Kong headquarters, the main tasks of high-quality development, and the general principle of pursuing progress while ensuring stability; effectively improve the capabilities to perform both business and political duties and offer comprehensive services; strive to complete all the tasks assigned by the Group, and continuously consolidate and improve its leading position among all Chinese-funded companies in the same industry.

○ China Everbright Limited (Everbright Limited)

Everbright Limited will focus on primary responsibilities and core businesses while promoting high-quality transformation and development; raise more social capital to invest in the real economy; serve major national strategies and support the development of manufacturing and strategic emerging industries; focus on China's 30·60 Decarbonization Goal, advocate green office, and support low-carbon development.

○ China Everbright Environment Group Limited (Everbright Environment)

Everbright Environment will carry forward the corporate mission of being "devoted to ecology and environment for a beautiful China," and the core value "to create better investment value and assume more social responsibility;" act on the general principle of pursuing progress while ensuring stability to promote high-quality development, strive to become a world-leading ecological and environmental group, and make greater contributions to China's ecological conservation and the green, low-carbon development for all humanity.

○ China Everbright Industrial (Group) Company Limited (Everbright Industrial)

Everbright Industrial will continuously promote green transformation and development, and actively develop the modern property industry chain and value-added services; develop business operations for building ecological toilets and treating sticky solid waste, and pursue high-quality development.

○ China Youth Travel Group Limited (Youth Travel Group)

Youth Travel Group will actively fulfill the responsibility as a central SOE, apply the new development philosophy, and integrate into the new development pattern; fully leverage its advantages to explore new models for modern property asset management, and promote high-quality development.

○ China CYTS Tours Holding Co., Ltd. (CYTS)

CYTS will steadfastly promote the integration of culture and tourism; uphold the brand concept of providing attentive services to customers, and strive for high-quality development in unity and with enterprise and fortitude.

○ China Everbright Medical Health Industry Co., Ltd. (Everbright Health)

Everbright Health will advance the Healthy China initiative, fulfill the responsibility as a central SOE, and strive to create a better life for the people.

○ Cachet Pharmaceutical Co., Ltd. (Cachet)

Cachet will adhere to the vision of "improving people's health and supporting them in creating a better life" and the concept of "innovation, technology, and transcendence"; serve the Healthy China initiative, help resolve the imbalances and inadequacies in medical services, and strive to become a premier provider of pharmaceuticals and comprehensive medical health services in China.

○ China Everbright Technology Limited (Everbright Technology)

Everbright Technology will play an active role in boosting China's strength in digital development and smart technology; fully unleash the innovative and hardworking spirit of our employees, actively fulfill social responsibility in technological innovation, and strive to contribute to the people's better life, the development of inclusive finance development, and national technological innovation.

○ Everbright Jin'ou Asset Management Limited (Everbright Jin'ou AMC)

Everbright Jin'ou AMC will make progress in business areas, such as recovering non-performing assets, easing the difficulties of businesses, and restoring value of problematic assets, through market-oriented approaches, law-based principle, and specialized means, and enhance core competitiveness in special asset restructuring and reorganization to better serve the real economy; and make every effort to meet the expectations of the people, the needs of the country, and the requirements of Everbright Group.

GRI Standard Index

Chapter	GRI Standards
About the Report	2-2/2-3/2-4
About Us	2-1/2-6/201-1
Honors and Awards	2-6
CSR Feature 2022	2-6
Drawing Strength from the Guiding Principles to Empower Development	2-6
Adding Luster to Beijing 2022 Winter Olympics and Aspiring Glorious Dreams	2-6
Governance	
Making Concerted Efforts to Improve Quality and Efficiency	2-9/2-12/2-13/2-27/205-2/205-3
Assuming Responsibility to Serve National Strategies	203-1/2-6
Supporting Rural Vitalization	203-1/203-2/303-1
Empowering the Financial Sector with Technology	2-6
Comprehensively Deepening Reform with Practical Actions	2-6/203-2
Social Contributions	
Offering Considerate Services to Customers	2-6
Enhancing Employee Well-Being Through Joint Efforts	2-7/2-19/201-3/401-2/404-1/404-2/404-3/405-1
Striving for Win-Win Cooperation and a Better Market Environment	2-6/203-2
Pooling Strength to Contribute to Social Welfare	413-1
Environmental Protection	
Striving for China's 30·60 Decarbonization Goal with Enterprise and Fortitude	2-6
Pressing Ahead with Green Finance	2-6/201-2
Promoting the Development of the Environmental Industry with Sheer Endeavor	2-6/302-4/303-1
Building a Green Homeland Through Hard Work and Innovation	302-4/304-2
ESG Performance	2-15/2-16/2-29/3-1/3-2/3-3/201-1/205-2/302-1/303-3/305-1/305-2/306-3
Outlook 2023	2-23
Standard Index	—
Feedback Form	—

Progress Towards UN SDGs

	Everbright Action: Supporting rural vitalization and enhancing targeted assistance efforts to boost rural prosperity and raise local living standards		Everbright Action: Addressing issues related to agriculture, rural areas and farmers by scaling up support for the business of farmer households
	P23-25		P23-25
	Everbright Action: Creating a sound occupational health management system with 100% health examination coverage to safeguard employees' physical and mental health		Everbright Action: Equipping 100% of workforce with comprehensive and diversified training
	P38		P39
	Everbright Action: Ensuring equal employment and equal pay for men and women and achieving a balanced workforce with 49.29% female employees		Everbright Action: Promoting ecological conservation and protecting water systems
	P37		P51-52
	Everbright Action: Fueling the development of clean energy and driving the use of green energy		Everbright Action: Solving the most pressing difficulties of high concern to employees to improve the working and living conditions for employees
	P50-52		P40
	Everbright Action: Responding to China's major regional development strategies and contributing to the country's infrastructure construction		Everbright Action: Developing inclusive finance and driving common prosperity
	P18-19		P22
	Everbright Action: Pursuing green development and bettering the municipal waste disposal system		Everbright Action: Advocating green office to reduce the adverse impact of business operations on the environment
	P51		P54
	Everbright Action: Addressing climate change and improving climate response strategies		Everbright Action: Protecting biodiversity and supporting comprehensive water environment governance
	P48		P55
	Everbright Action: Restoring ecological environment by supporting the environmental projects for building national forest parks		Everbright Action: Mitigating financial risks through lawful and compliant operations
	P55		P17
	Everbright Action: Promoting international cooperation and the Belt and Road initiative to foster a community with a shared future for mankind		
	P20		

Feedback Form

Dear readers

Thank you for reading *China Everbright Group's Environmental, Social and Governance Report 2022*. To continuously improve our reporting preparation, we are particularly looking forward to your comments and suggestions. We sincerely invite you to complete the feedback form and send it back to us through the following ways.

Please tick in the corresponding option

1.Are you satisfied with the report as a whole?

Yes Average No

2.Does the report disclose all the information you are concerned about?

Yes Average No

3.Does the report truthfully disclose the significant economic, social and environmental impact of Everbright Group?

Yes Average No

4.Can you easily find the information you are concerned about in the report?

Yes Average No

5.Are you satisfied with the layout design of the report?

Yes Average No

6.What other information do you want to see in the report?

7.What are your suggestions on China Everbright Group's ESG Report 2022?

8.What kind of stakeholders do you belong to?

Government Shareholder Partner Employee Peer Community

Social organization Academic institution Supplier Customer Others

For any questions regarding the report, please send an email to CSR@bj.ebchina.com or call us at +86-10-63639940.

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Future Everbright